



# Configuring Security

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**Last Updated: January 5, 2009**

This chapter describes the phone authentication support in Cisco Unified Communications Manager Express (Cisco Unified CME) and the Media Encryption (SRTP) on Cisco Unified CME feature which provides the following secure voice call capabilities:

- Secure call control signaling and media streams in Cisco Unified CME networks using Secure Real-Time Transport Protocol (SRTP) and H.323 protocols.
- Secure supplementary services for Cisco Unified CME networks using H.323 trunks.
- Secure Cisco VG224 Analog Phone Gateway endpoints.

## **Finding Feature Information in This Module**

Your Cisco Unified CME version may not support all of the features documented in this module. For a list of the versions in which each feature is supported, see the [“Feature Information for Security” section on page 495](#).

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## Prerequisites for Security

- Cisco Unified CME 4.0 or a later version for Phone Authentication.
- Cisco Unified CME 4.2 or a later version for Media Encryption (SRTP) on Cisco Unified CME.
- Cisco IOS feature set Advanced Enterprise Services (adventerprisek9) or Advanced IP Services (advipservicesk9) on supported platforms.
- System clock must be set by using one of the following methods:
  - Configure Network Time Protocol (NTP). For configuration information, see [“Enabling Network Time Protocol on the Cisco Unified CME Router”](#) on page 88.
  - Manually set the software clock using the **clock set** command. For information about this command, see the [Cisco Network Management Command Reference](#).

## Restrictions for Security

### Phone Authentication

- Cisco Unified CME phone authentication is not supported on the Cisco IAD 2400 series or the Cisco 1700 series.

### Media Encryption

- Secure three-way software conference is not supported. A secure call beginning with SRTP will always fall back to nonsecure Real-Time Transport Protocol (RTP) when it is joined to a conference.
- If a party drops from a three-party conference, the call between the remaining two parties returns to secure if the two parties are SRTP-capable local Skinny Client Control Protocol (SCCP) endpoints to a single Cisco Unified CME and the conference creator is one of the remaining parties. If either of the two remaining parties are only RTP-capable, the call remains nonsecure. If the two remaining parties are connected through FXS, PSTN, or VoIP, the call remains nonsecure.
- Calls to Cisco Unity Express are not secure.
- Music on Hold (MOH) is not secure.
- Video calls are not secure.
- Modem relay and T.3 fax relay calls are not secure.
- Media flow-around is not supported for call transfer and call forward.
- Conversion between inband tone and RFC 2833 DTMF is not supported. RFC 2833 DTMF handling is supported when encryption keys are sent to secure DSP farm devices but is not supported for codec passthrough.
- Secure Cisco Unified CME does not support SIP trunks; only H.323 trunks are supported.
- Secure calls are supported in the default session application only.

# Information About Security

To enable security, you should understand the following concepts:

## Phone Authentication

- [Phone Authentication Overview, page 429](#)
- [Public Key Infrastructure, page 430](#)
- [Phone Authentication Components, page 431](#)
- [Phone Authentication Process, page 434](#)
- [Startup Messages, page 435](#)
- [Configuration File Maintenance, page 435](#)
- [CTL File Maintenance, page 435](#)
- [CTL Client and Provider, page 436](#)
- [Manually Importing MIC Root Certificate, page 436](#)

## Media Encryption

- [Feature Design of Media Encryption, page 436](#)
- [Secure Cisco Unified CME, page 437](#)
- [Secure Supplementary Services, page 438](#)
- [Secure Transcoding for Remote Phones with DSP Farm Transcoding Configured, page 439](#)
- [Secure Cisco Unified CME with Cisco Unity Express, page 440](#)
- [Secure Cisco Unified CME with Cisco Unity, page 440](#)

## Phone Authentication Overview

Phone authentication is a security infrastructure for providing secure SCCP signaling between Cisco Unified CME and IP phones. The goal of Cisco Unified CME phone authentication is to create a secure environment for a Cisco Unified CME IP telephony system.

Phone authentication addresses the following security needs:

- Establishing the identity of each endpoint in the system
- Authenticating devices
- Providing signaling-session privacy
- Providing protection for configuration files

Cisco Unified CME phone authentication implements authentication and encryption to prevent identity theft of the phone or Cisco Unified CME system, data tampering, call-signaling tampering, or media-stream tampering. To prevent these threats, the Cisco Unified IP telephony network establishes and maintains authenticated communication streams, digitally signs files before they are transferred to phones, and encrypts call signaling between Cisco Unified IP phones.

Cisco Unified CME phone authentication depends upon the following processes:

- [Phone Authentication, page 430](#)
- [File Authentication, page 430](#)

- [Signaling Authentication, page 430](#)

## Phone Authentication

The phone authentication process occurs between the Cisco Unified CME router and a supported device when each entity accepts the certificate of the other entity; only then does a secure connection between the entities occur. Phone authentication relies on the creation of a Certificate Trust List (CTL) file, which is a list of known, trusted certificates and tokens. Phones communicate with Cisco Unified CME using a secure transport-layer-session (TLS) connection, which requires that the following criteria be met:

- A certificate must exist on the phone.
- A phone configuration file must exist on the phone, and the Cisco Unified CME entry and certificate must exist in the file.

## File Authentication

The file authentication process validates digitally signed files that a phone downloads from a Trivial File Transfer Protocol (TFTP) server—for example, configuration files, ring list files, locale files, and CTL files. When the phone receives these types of files from the TFTP server, the phone validates the file signatures to verify that file tampering did not occur after the files were created.

## Signaling Authentication

The signaling authentication process, also known as signaling integrity, uses the TLS protocol to validate that signaling packets have not been tampered with during transmission. Signaling authentication relies on the creation of the CTL file.

## Public Key Infrastructure

Cisco Unified CME phone authentication uses the public-key-infrastructure (PKI) capabilities in Cisco IOS software for certificate-based authentication of IP phones. PKI provides customers with a scalable, secure mechanism for distributing, managing, and revoking encryption and identity information in a secured data network. Every entity (a person or a device) participating in the secured communication is enrolled in the PKI using a process in which the entity generates a Rivest-Shamir-Adleman (RSA) key pair (one private key and one public key) and has its identity validated by a trusted entity (also known as a certification authority [CA] or trustpoint).

After each entity enrolls in a PKI, every peer (also known as an end host) in a PKI is granted a digital certificate that has been issued by a CA.

When peers must negotiate a secured communication session, they exchange digital certificates. Based on the information in the certificate, a peer can validate the identity of another peer and establish an encrypted session with the public keys contained in the certificate.

For more information about PKI, see the “[Implementing and Managing a PKI](#)” section of the *Cisco IOS Security Configuration Guide* for your Cisco IOS release.

## Phone Authentication Components

A variety of components work together to ensure secure communications in a Cisco Unified CME system. [Table 28](#) describes the Cisco Unified CME phone authentication components.

**Table 28** *Cisco Unified CME Phone Authentication Components*

Component	Definition
certificate	An electronic document that binds a user's or device's name to its public key. Certificates are commonly used to validate digital signatures. Certificates are needed for authentication during secure communication. An entity obtains a certificate by enrolling with the CA.
signature	An assurance from an entity that the transaction it accompanies is authentic. The entity's private key is used to sign transactions and the corresponding public key is used for decryption.
RSA key pair	<p>RSA is a public key cryptographic system developed by Ron Rivest, Adi Shamir, and Leonard Adleman.</p> <p>An RSA key pair consists of a public key and a private key. The public key is included in a certificate so that peers can use it to encrypt data that is sent to the router. The private key is kept on the router and used both to decrypt the data sent by peers and to digitally sign transactions when negotiating with peers.</p> <p>You can configure multiple RSA key pairs to match policy requirements, such as key length, key lifetime, and type of keys, for different certificate authorities or for different certificates.</p>
certificate server trustpoint	A certificate server generates and issues certificates on receipt of legitimate requests. A trustpoint with the same name as the certificate server stores the certificates. Each trustpoint has one certificate plus a copy of the CA certificate.
certification authority (CA)	The root certificate server. It is responsible for managing certificate requests and issuing certificates to participating network devices. This service provides centralized key management for participating devices and is explicitly trusted by the receiver to validate identities and to create digital certificates. The CA can be a Cisco IOS CA on the Cisco Unified CME router, a Cisco IOS CA on another router, or a third-party CA.
registration authority (RA)	Records or verifies some or all of the data required for the CA to issue certificates. It is required when the CA is a third-party CA or Cisco IOS CA is not on the Cisco Unified CME router.

Table 28 Cisco Unified CME Phone Authentication Components (continued)

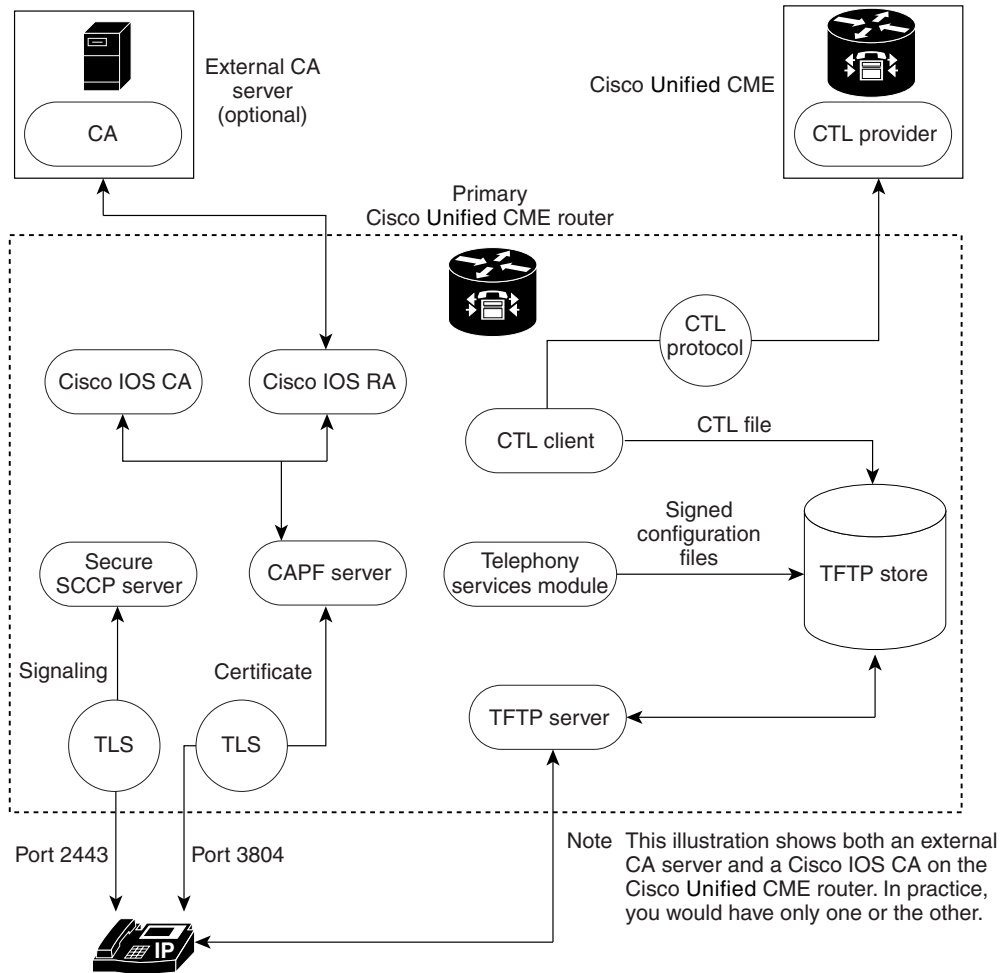
Component	Definition
certificate trust list (CTL) file CTL client CTL provider	<p>A mandatory structure that contains the public key information (server identities) of all the servers with which the IP phone needs to interact (for example, the Cisco Unified CME server, TFTP server, and CAPF server). The CTL file is digitally signed by the system administrator security token (SAST).</p> <p>After you configure the CTL client, it creates the CTL file and makes it available in the TFTP directory. The CTL file is signed using the SAST certificate's corresponding private key. An IP phone is then able to download this CTL file from the TFTP directory. The filename format for each phone's CTL file is CTLSEP&lt;mac-addr&gt;.tlv.</p> <p>When the CTL client is run on a router in the network that is not a Cisco Unified CME router, you must configure a CTL provider on each Cisco Unified CME router in the network. Similarly, if a CTL client is running on one of two Cisco Unified CME routers in a network, a CTL provider must be configured on the other Cisco Unified CME router. The CTL protocol transfers information to and from the CTL provider that allows the second Cisco Unified CME router to be trusted by phones and vice versa.</p>
certificate revocation list (CRL)	File that contains certificate expiration dates and used to determine whether a certificate that is presented is valid or revoked.
system administrator security token (SAST)	Part of the CTL client that is responsible for signing the CTL file. The Cisco Unified CME certificate and its associated key pair are used for the SAST function. There are actually two SAST records pertaining to two different certificates in the CTL file for security reasons. They are known as SAST1 and SAST2. If one of the certificates is lost or compromised, then the CTL client regenerates the CTL file using the other certificate. When a phone downloads the new CTL file, it verifies with only one of the two original public keys that was installed earlier. This mechanism is to prevent IP phones from accepting CTL files from unknown sources.
certificate authority proxy function (CAPF)	Entity that issues certificates (LSCs) to phones that request them. The CAPF is a proxy for the phones, which are unable to directly communicate with the CA. The CAPF can also perform the following certificate-management tasks: <ul style="list-style-type: none"> <li>• Upgrade existing locally significant certificates on the phones.</li> <li>• Retrieve phone certificates for viewing and troubleshooting.</li> <li>• Delete locally significant certificates on the phone.</li> </ul>

**Table 28 Cisco Unified CME Phone Authentication Components (continued)**

Component	Definition
manufacture-installed certificate (MIC) locally significant certificate (LSC)	Phones need certificates to engage in secure communications. Many phones come from the factory with MICs, but MICs may expire or become lost or compromised. Some phones do not come with MICs. LSCs are certificates that are issued locally to the phones using the CAPF server.
transport Layer Security (TLS) protocol	IETF standard (RFC 2246) protocol, based on Netscape Secure Socket Layer (SSL) protocol. TLS sessions are established using a handshake protocol to provide privacy and data integrity.  The TLS record layer fragments and defragments, compresses and decompresses, and performs encryption and decryption of application data and other TLS information, including handshake messages.

Figure 21 shows the components in a Cisco Unified CME phone authentication environment.

**Figure 21 Cisco Unified CME Phone Authentication**



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## Phone Authentication Process

The following is a high-level summary of the phone-authentication process.

To enable Cisco Unified CME phone authentication:

1. Certificates are issued.

The CA issues certificates to Cisco Unified CME, SAST, CAPF, and TFTP functions.
2. The CTL file is created, signed and published.
  - a. The CTL file is created by the CTL client, which is configuration driven. Its goal is to create a CTLfile.tlv for each phone and deposit it in the TFTP directory. To complete its task, the CTL client needs the certificates and public key information of the CAPF server, Cisco Unified CME server, TFTP server, and SASTs.
  - b. The CTL file is signed by the SAST credentials. There are two SAST records pertaining to two different certificates in the CTL file for security reasons. If one of the certificates is lost or compromised, then the CTL client regenerates the CTL file using the other certificate. When a phone downloads the new CTL file, it verifies the download with only one of the two original public keys that was installed earlier. This mechanism prevents IP phones from accepting CTL files from unknown sources.
  - c. The CTL file is published on the TFTP server. Because an external TFTP server is not supported in secure mode, the configuration files are generated by the Cisco Unified CME system itself and are digitally signed by the TFTP server's credentials. The TFTP server credentials can be the same as the Cisco Unified CME credentials. If desired, a separate certificate can be generated for the TFTP function if the appropriate trustpoint is configured under the CTL-client interface.
3. The telephony service module signs phone configuration files and each phone requests its file.
4. When an IP phone boots up, it requests the CTL file (CTLfile.tlv) from the TFTP server and downloads its digitally signed configuration file, which has the filename format of SEP<mac-address>.cnf.xml.sgn.
5. The phone then reads the CAPF configuration status from the configuration file. If a certificate operation is needed, the phone initiates a TLS session with the CAPF server on TCP port 3804 and begins the CAPF protocol dialogue. The certificate operation can be an upgrade, delete, or fetch operation. If an upgrade operation is needed, the CAPF server makes a request on behalf of the phone for a certificate from the CA. The CAPF server uses the CAPF protocol to obtain the information it needs from the phone, such as the public key and phone ID. After the phone successfully receives a certificate from the server, the phone stores it in its flash memory.
6. With the certificate in its flash, the phone initiates a TLS connection with the secure Cisco Unified CME server on a well-known TCP port (2443), if the device security mode settings in the .cnf.xml file are set to authenticated or encrypted. This TLS session is mutually authenticated by both parties. The IP phone knows the Cisco Unified CME server's certificate from the CTL file, which it initially downloaded from the TFTP server. The phone's LSC is a trusted party for the Cisco Unified CME server, because the issuing CA certificate is present in the router.



## Startup Messages

If the certificate server is part of your startup configuration, you may see the following messages during the boot procedure:

```
% Failed to find Certificate Server's trustpoint at startup
% Failed to find Certificate Server's cert.
```

These messages are informational messages that show a temporary inability to configure the certificate server because the startup configuration has not been fully parsed yet. The messages are useful for debugging, if the startup configuration has been corrupted.

## Configuration File Maintenance

In a secure environment, several types of configuration files must be digitally signed before they can be hosted and used. The filenames of all signed files have a .sgn suffix.

The Cisco Unified CME telephony service module creates phone configuration files (.cnf.xml suffix) and hosts them on a Cisco IOS TFTP server. These files are signed by the TFTP server's credentials.

In addition to the phone configuration files, other Cisco Unified CME configuration files such as the network and user-locale files must be signed. These files are internally generated by Cisco Unified CME, and the signed versions are automatically created in the current code path whenever the unsigned versions are updated or created.

Other configuration files that are not generated by Cisco Unified CME, such as ringlist.xml, distinctiveringlist.xml, audio files, and so forth, are often used for Cisco Unified CME features. Signed versions of these configuration files are not automatically created. Whenever a new configuration file that has not been generated by Cisco Unified CME is imported into Cisco Unified CME, use the **load-cfg-file** command, which does all of the following:

- Hosts the unsigned version of the file on the TFTP server.
- Creates a signed version of the file.
- Hosts the signed version of the file on the TFTP server.

You can also use the **load-cfg-file** command instead of the **tftp-server** command when only the unsigned version of a file needs to be hosted on the TFTP server.

## CTL File Maintenance

The CTL file contains the SAST records and other records. (A maximum of two SAST records may exist.) The CTL file is digitally signed by one of the SAST credentials that are listed in the CTL file before the CTL file is downloaded by the phone and saved in its flash. After receiving the CTL file, a phone trusts a newer or changed CTL file only if it is signed by one of the SAST credentials that is present in the original CTL file.

For this reason, you should take care to regenerate the CTL file only with one of the original SAST credentials. If both SAST credentials are compromised and a CTL file must be generated with a new credential, you must reset the phone to its factory defaults.

## CTL Client and Provider

The CTL client generates the CTL file. The CTL client must be provided with the names of the trustpoints it needs for the CTL file. It can run on the same router as Cisco Unified CME or on another, standalone router. When the CTL client runs on a standalone router (not a Cisco Unified CME router), you must configure a CTL provider on each Cisco Unified CME router. The CTL provider securely communicates the credentials of the Cisco Unified CME server functions to the CTL client that is running on another router.

When the CTL client is running on either a primary or secondary Cisco Unified CME router, you must configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running.

The CTL protocol is used to communicate between the CTL client and a CTL provider. Using the CTL protocol ensures that the credentials of all Cisco Unified CME routers are present in the CTL file and that all Cisco Unified CME routers have access to the phone certificates that were issued by the CA. Both elements are prerequisites to secure communications.

To enable CTL clients and providers, see the [“Configuring the CTL Client”](#) section on page 450 and the [“Configuring the CTL Provider”](#) section on page 462.

## Manually Importing MIC Root Certificate

When a phone uses a MIC for authentication during the TLS handshake with the CAPF server, the CAPF server must have a copy of the MIC in order to verify it. Different certificates are used for different types of IP phones.

A phone uses a MIC for authentication when it has a MIC but no LSC. For example, you have a Cisco Unified IP Phone 7970 that has a MIC by default but no LSC. When you schedule a certificate upgrade with the authentication mode set to MIC for this phone, the phone presents its MIC to the Cisco Unified CME CAPF server for authentication. The CAPF server must have a copy of the MIC's root certificate to verify the phone's MIC. Without this copy, the CAPF upgrade operation fails.

To ensure that the CAPF server has copies of the MICs it needs, you must manually import certificates to the CAPF server. The number of certificates that you must import depends on your network configuration. Manual enrollment refers to copy-and-paste or TFTP transfer methods.

For more information on certificate enrollment, see the [“Configuring Cut-and-Paste Certificate Enrollment”](#) section of the [“Configuring Certificate Enrollment for a PKI”](#) chapter in the *Cisco IOS Security Configuration Guide* for your Cisco IOS release.

To manually import the MIC root certificate, see the [“Manually Importing the MIC Root Certificate”](#) section on page 469.

## Feature Design of Media Encryption

Companion voice security Cisco IOS features provide an overall architecture for secure end-to-end IP telephony calls on supported network devices that enable the following:

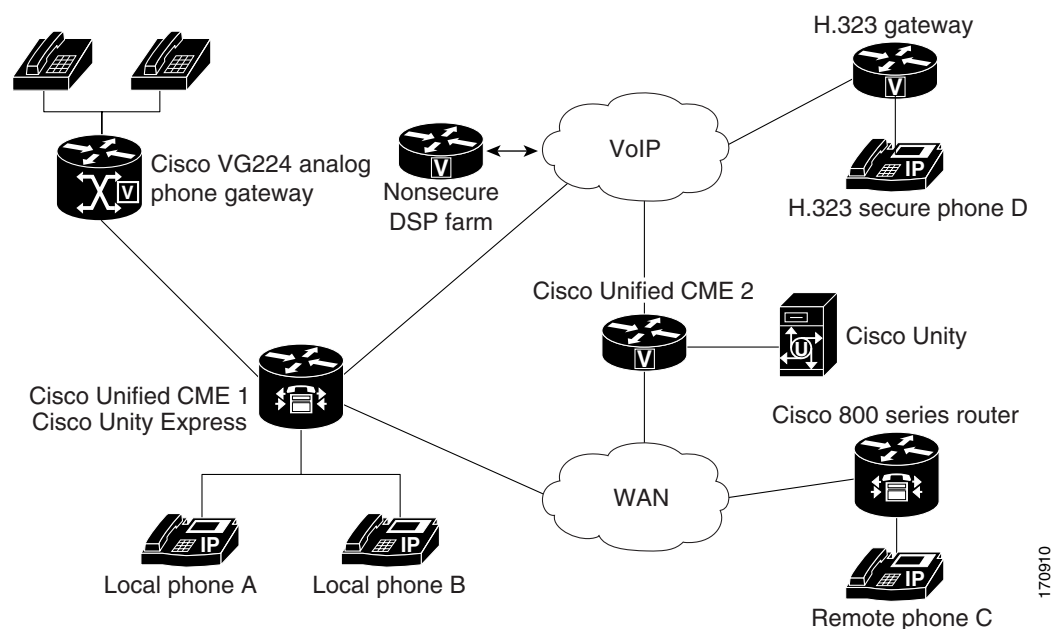
- SRTP-capable Cisco Unified CME networks with secure interoperability
- Secure Cisco IP phone calls
- Secure Cisco VG224 Analog Phone Gateway endpoints
- Secure supplementary services

We implement these features using media and signaling authentication and encryption in Cisco IOS H.323 networks. H.323, the ITU-T standard that describes packet-based video, audio, and data conferencing, refers to a set of other standards, including H.450, to describe its actual protocols. H.323 allows dissimilar communication devices to communicate with each other by using a standard communication protocol, and defines a common set of codecs, call setup and negotiating procedures, and basic data transport methods. H.450, a component of the H.323 standard, defines signaling and procedures that are used to provide telephony-like supplementary services. We use H.450 messages in H.323 networks to implement secure supplementary service support, and also empty capability set (ECS) messaging for media capability negotiation.

## Secure Cisco Unified CME

The secure Cisco Unified CME solution includes secure-capable voice ports, SCCP endpoints, and a secure H.323 trunk between Cisco Unified CME and Cisco Unified Communications Manager for audio media. SIP trunks are not supported. [Figure 22](#) shows the components of a secure Cisco Unified CME system.

**Figure 22** Secure Cisco Unified CME System



Secure Cisco Unified CME implements call control signaling using Transport Layer Security (TLS) or IPsec (IP Security) for the secure channel, and uses SRTP for media encryption. Secure Cisco Unified CME manages the SRTP keys to endpoints and to gateways.

The Media Encryption (SRTP) on Cisco Unified CME feature supports the following features:

- Secure voice calls using SRTP for SCCP endpoints
- Secure voice calls in a mixed shared line environment that allows both RTP and SRTP capable endpoints; shared line media security depends on the endpoint configuration.
- Secure supplementary services using H.450 including:
  - Call forward

- Call transfer
- Call hold and resume
- Call park and call pickup
- Nonsecure software conference

**Note**

SRTP conference calls over H.323 may experience a 0 to 2 second noise interval when the call is joined to the conference.

- Secure calls in a nonH.450 environment
- Secure Cisco Unified CME interaction with secure Cisco Unity
- Secure Cisco Unified CME interaction with Cisco Unity Express (interaction is supported and calls are downgraded to nonsecure mode)
- Secure transcoding for remote phones with DSP farm transcoding configured

These features are discussed in the following sections.

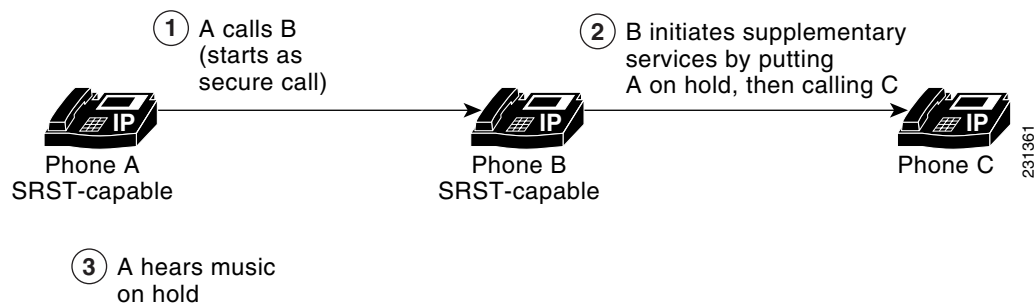
## Secure Supplementary Services

The Media Encryption (SRTP) feature supports secure supplementary services in both H.450 and nonH.450 Cisco Unified CME networks. A secure Cisco Unified CME network should be either H.450 or nonH.450, not a hybrid.

### Secure Cisco Unified CME in an H.450 Environment

Signaling and media encryption among secure endpoints is supported, enabling supplementary services such as call transfer (H.450.2) and call forward (H.450.3) between secure endpoints. Call park and pick up use H.450 messages. Secure Cisco Unified CME is H.450-enabled by default; however, secure music on hold (MOH) and secure conferences (three-way calling) are not supported. For example, when supplementary services are initiated as shown in [Figure 23](#), ECS and Terminal Capabilities Set (TCS) are used to negotiate the initially secure call between A and B down to RTP so A can hear MOH. When B resumes the call to A, the call goes back to SRTP. Similarly, when a transfer is initiated, the party being transferred is put on hold, and the call is negotiated down to RTP. When the call is transferred, it goes back to SRTP if the other end is SRTP capable.

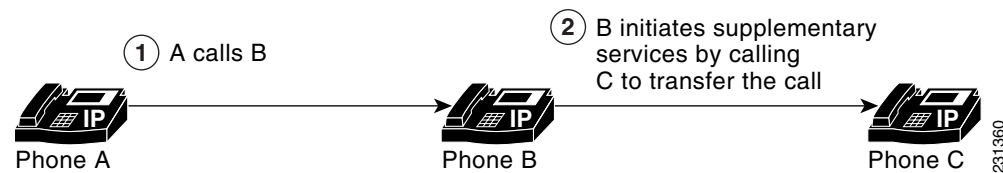
**Figure 23** *Music on Hold in an H.450 Environment*



## Secure Cisco Unified CME in a Non H.450 Environment

Security for supplementary services requires midcall key negotiation or midcall media renegotiation. In an H.323 network where there are no H.450 messages, media renegotiation is implemented using ECS for scenarios such as mismatched codecs and secure calls. If you disable H.450 on the router globally, the configuration is applied to RTP and SRTP calls. The signaling path is hairpin on XOR for Cisco Unified CME and Cisco Unified Communications Manager. For example, in [Figure 24](#) the signaling path goes from A through B, the supplementary services initiator, to C. When deploying voice security in this scenario, consider that the media security keys will pass through XOR, that is, through B, the endpoint that issued the transfer request. To avoid the man-in-the-middle attack, the XOR must be a trusted entity.

**Figure 24** Transfer in a NonH.45 Environment



The media path is optional. The default media path for Cisco Unified CME is hairpin. However, whenever possible media flow around can be configured on Cisco Unified CME. When configuring media flow through, which is the default, remember that chaining multiple XOR gateways in the media path introduces more delay and thus reduces voice quality. Router resources and voice quality limit the number of XOR gateways that can be chained. The requirement is platform dependent, and may vary between signaling and media. The practical chaining level is three.

A transcoder is inserted when there is a codec mismatch and ECS and TCS negotiation fails. For example, if Phone A and Phone B are SRTP capable, but Phone A uses the G.711 codec and Phone B uses the G.729 codec, a transcoder is inserted if Phone B has one. However, the call is negotiated down to RTP to fulfill the codec requirement, so the call is not secure.

## Secure Transcoding for Remote Phones with DSP Farm Transcoding Configured

Transcoding is supported for remote phones that have the **dspfarm-assist** keyword of the **codec** command configured. A remote phone is a phone that is registered to a Cisco Unified CME and that is residing on a remote location across the WAN. To save bandwidth across the WAN connection, calls to such a phone can be made to use the G.729r8 codec by configuring the **codec g729r8 dspfarm assist** command for the ephone. The **g729r8** keyword forces calls to such a phone to use the G.729 codec. The **dspfarm-assist** keyword enables using available DSP resources, if an H.323 call to the phone needs to be transcoded.



### Note

Transcoding is enabled only if an H.323 call with a different codec from the remote phone tries to make a call to the remote phone. If a local phone on the same Cisco Unified CME as the remote phone makes a call to remote phone, the local phone is forced to change its codec to G.729 instead of using transcoding.

Secure transcoding for point-to-point SRTP calls can only occur when both the SCCP phone which is to be serviced by Cisco Unified CME transcoding and its peer in the call are SRTP-capable and have successfully negotiated the SRTP keys. Secure transcoding for point-to-point SRTP calls cannot occur when only one of the peers in the call is SRTP-capable.

If Cisco Unified CME transcoding is to be performed on a secure call, the Media Encryption (SRTP) on Cisco Unified CME feature allows Cisco Unified CME to provide the DSP farm with the encryption keys for the secure call as additional parameters, so that Cisco Unified CME transcoding can be performed successfully. Without the encryption keys, the DSP farm would not be able to read the encrypted voice data in order to transcode it.

**Note**

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The secure transcoding described here does not apply to IP-IP gateway transcoding.

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Cisco Unified CME transcoding is different from IP-to-IP gateway transcoding because it is invoked for an SCCP endpoint only, instead of for bridging VoIP call legs. Cisco Unified CME transcoding and IP-to-IP gateway transcoding are mutually exclusive, that is, only one type of transcoding can be invoked for a call. If no DSP farm capable of SRTP transcoding is available, Cisco Unified CME secure transcoding is not performed and the call goes through using G.711.

For configuration information, see the [HERE](#) Registering the DSP Farm with Cisco Unified CME 4.2 or a Later Version in Secure Mode section of the Configuring Transcoding Support module.

## Secure Cisco Unified CME with Cisco Unity Express

Cisco Unity Express does not support secure signaling and media encryption. Secure Cisco Unified CME interoperates with Cisco Unity Express, but calls between Cisco Unified CME and Cisco Unity Express are not secure.

In a typical Cisco Unity Express deployment with Cisco Unified CME in a secure H.323 network, Session Initiation Protocol (SIP) is used for signaling, and the media path is G.711 with RTP. For Call Forward No Answer (CFNA) and Call Forward All (CFA), before the media path is established, signaling messages are sent to negotiate an RTP media path. If codec negotiation fails, a transcoder is inserted. The Media Encryption (SRTP) on Cisco Unified CME feature's H.323 service provider interface (SPI) supports fast start calls. In general, calls transferred or forwarded back to Cisco Unified CME from Cisco Unity Express fall into existing call flows and are treated as regular SIP and RTP calls.

The Media Encryption (SRTP) on Cisco Unified CME feature supports blind transfer back to Cisco Unified CME only. When midcall media renegotiation is configured, the secure capability for the endpoint is renegotiated regardless of which transfer mechanism, H.450.2 or Empty Capability Set (ECS), was used.

## Secure Cisco Unified CME with Cisco Unity

The Media Encryption (SRTP) on Cisco Unified CME feature supports Cisco Unity 4.2 or a later version and Cisco Unity Connection 1.1 or a later version using SCCP. Secure Cisco Unity for Cisco Unified CME acts like a secure SCCP phone. Some provisioning is required before secure signaling can be established. Cisco Unity receives Cisco Unified CME device certificates from the Certificate Trust List (CTL) and Cisco Unity certificates are inserted into Cisco Unified CME manually. Cisco Unity with SIP is not supported.

The certificate for the Cisco Unity Connection is in the Cisco Unity administration web application under the “port group settings.”

## How to Configure Security

This section contains the following tasks:

### Phone Authentication

- [Configuring the Cisco IOS Certification Authority, page 441](#) (required)
- [Obtaining Certificates for Server Functions, page 445](#) (required)
- [Configuring Telephony-Service Security Parameters, page 448](#) (required)
- [Configuring the CTL Client, page 450](#) (required)
- [Configuring the CAPF Server, page 455](#) (required)
- [Configuring Ephone Security Parameters, page 459](#) (required)
- [Configuring the CTL Provider, page 462](#) (optional)
- [Configuring the Registration Authority, page 465](#) (optional)
- [Entering the Authentication String on the Phone, page 468](#) (optional)
- [Manually Importing the MIC Root Certificate, page 469](#) (optional)

### Media Encryption

- [Configuring Media Encryption \(SRTP\) in Cisco Unified CME, page 472](#) (required)
- [Configuring Cisco Unified CME SRTP Fallback for H.323 Dial Peers, page 474](#) (optional)
- [Configuring Cisco Unity for Secure Cisco Unified CME Operation, page 476](#) (optional)

## Configuring the Cisco IOS Certification Authority

To configure a Cisco IOS Certification Authority (CA) on a local or external router, perform the following steps.



#### Tip

For more information, see “[Configuring and Managing a Cisco IOS Certificate Server for PKI Deployment](#)” in the “Implementing and Managing a PKI” section of the *Cisco IOS Security Configuration Guide*.



#### Note

If you use a third-party CA, follow the provider’s instructions instead of performing these steps.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **ip http server**
4. **crypto pki server *label***

5. **database level** { **minimal** | **names** | **complete** }
6. **database url** *root-url*
7. **lifetime certificate** *time*
8. **issuer-name** *CN=label*
9. **exit**
10. **crypto pki trustpoint** *label*
11. **enrollment url** *ca-url*
12. **exit**
13. **crypto pki server** *label*
14. **grant auto**
15. **no shutdown**
16. **end**

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>• Enter your password if prompted.</li> </ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>ip http server</b>  <b>Example:</b> Router(config)# ip http server	Enables the Cisco web-browser user interface on the local Cisco Unified CME router.
Step 4	<b>crypto pki server</b> <i>label</i>  <b>Example:</b> Router(config)# crypto pki server sanjose1	Defines a label for the Cisco IOS CA and enters certificate-server configuration mode.
Step 5	<b>database level</b> { <b>minimal</b>   <b>names</b>   <b>complete</b> }  <b>Example:</b> Router(config-cs-server)# database level complete	(Optional) Controls the type of data stored in the certificate enrollment database. <ul style="list-style-type: none"> <li>• <b>minimal</b>—Enough information is stored only to continue issuing new certificates without conflict. This is the default value.</li> <li>• <b>names</b>—In addition to the minimal information given, the serial number and subject name of each certificate.</li> <li>• <b>complete</b>—In addition to the information given in the minimal and names levels, each issued certificate is written to the database. If you use this keyword, you must also specify an external TFTP server in which to store the data by using the <b>database url</b> command.</li> </ul>



	Command or Action	Purpose
Step 6	<p><code>database url root-url</code></p> <p><b>Example:</b> Router(config-cs-server)# database url nvram:</p>	<p>(Optional) Specifies the location, other than NVRAM, where all database entries for the certificate server are to be written out.</p> <ul style="list-style-type: none"> <li>Required if you configured the complete <b>keyword</b> with the <b>database level</b> command in the previous step.</li> <li><i>root-url</i>—URL that is supported by the Cisco IOS file system and where database entries are to be written out. If the CA is going to issue a large number of certificates, select an appropriate storage location like flash or other storage device to store the certificates.</li> <li>When the storage location chosen is flash and the file system type on this device is Class B (LEFS), make sure to check free space on the device periodically and use the <b>squeeze</b> command to free the space used up by deleted files. This process may take several minutes and should be done during scheduled maintenance periods or off-peak hours.</li> </ul>
Step 7	<p><code>lifetime certificate time</code></p> <p><b>Example:</b> Router(config-cs-server) lifetime certificate 888</p>	<p>(Optional) Specifies the lifetime, in days, of certificates issued by this Cisco IOS CA.</p> <ul style="list-style-type: none"> <li><i>time</i>—Number of days until a certificate expires. Range is 1 to 1825 days. Default is 365. The maximum certificate lifetime is 1 month less than the lifetime of the CA certificate.</li> <li>Configure this command before the Cisco IOS CA is enabled by using the <b>no shutdown</b> command.</li> </ul>
Step 8	<p><code>issuer-name CN=name</code></p> <p><b>Example:</b> Router(config-cs-server)# issuer-name CN=sanjosel</p>	<p>(Optional) Specifies a distinguished name (DN) as issuer name for the Cisco IOS CA.</p> <ul style="list-style-type: none"> <li>Default is already-configured label for the Cisco IOS CA. See <a href="#">Step 4</a>.</li> </ul>
Step 9	<p><code>exit</code></p> <p><b>Example:</b> Router(config-cs-server)# exit</p>	Exits certificate-server configuration mode.
Step 10	<p><code>crypto pki trustpoint label</code></p> <p><b>Example:</b> Router(config)# crypto pki trustpoint sanjosel</p>	<p>(Optional) Declares a trustpoint and enters ca-trustpoint configuration mode.</p> <ul style="list-style-type: none"> <li>For local CA only. This command is not required for Cisco IOS CA on an external router.</li> <li>If you must use a specific RSA key for the Cisco IOS CA, use this command to create your own trustpoint by using the same label to be used with the <b>crypto pki server</b> command. If the router sees a configured trustpoint with the same label as the crypto pki server, it uses this trustpoint and does not automatically create a trustpoint.</li> </ul>

	Command or Action	Purpose
Step 11	<pre>enrollment url ca-url</pre> <p><b>Example:</b>  Router(config-ca-trustpoint)# enrollment url  http://ca-server.company.com</p>	<p>Specifies the enrollment URL of the issuing Cisco IOS CA.</p> <ul style="list-style-type: none"> <li>For local Cisco IOS CA only. This command is not required for Cisco IOS CA on an external router.</li> <li><i>ca-url</i>—URL of the router on which the Cisco IOS CA is installed.</li> </ul>
Step 12	<pre>exit</pre> <p><b>Example:</b>  Router(config-ca-trustpoint)# exit</p>	<p>Exits ca-trustpoint configuration mode.</p>
Step 13	<pre>crypto pki server label</pre> <p><b>Example:</b>  Router(config)# crypto pki server sanjose1</p>	<p>Enters certificate-server configuration mode.</p> <ul style="list-style-type: none"> <li><i>label</i>—Name of the Cisco IOS CA being configured.</li> </ul>
Step 14	<pre>grant auto</pre> <p><b>Example:</b>  Router(config-cs-server)# grant auto</p>	<p>(Optional) Allows certificates to be issued automatically to any requester.</p> <ul style="list-style-type: none"> <li>Default and recommended method is manual enrollment.</li> <li>Use this command only when testing and building simple networks. Use the <b>no grant auto</b> command after configuration is complete to prevent certificates from being automatically granted.</li> </ul>
Step 15	<pre>no shutdown</pre> <p><b>Example:</b>  Router(config-cs-server)# no shutdown</p>	<p>(Optional) Enables the Cisco IOS CA.</p> <ul style="list-style-type: none"> <li>Use this command only after you are finished configuring the Cisco IOS CA.</li> </ul>
Step 16	<pre>end</pre> <p><b>Example:</b>  Router(config-cs-server)# end</p>	<p>Returns to privileged EXEC mode.</p>

## Examples

The following partial output from the **show running-config** command shows the configuration for a Cisco IOS CA named “sanjose1” running on the local Cisco Unified CME router:

```
ip http server

crypto pki server sanjose1
  database level complete
  database url nvram:

crypto pki trustpoint sanjose1
  enrollment url http://ca-server.company.com

crypto pki server authority1
  no grant auto
  no shutdown
```

## Obtaining Certificates for Server Functions

The CA issues certificates for the following server functions:

- Cisco Unified CME—Requires a certificate for TLS sessions with phones.
- TFTP—Requires a key pair and certificate for signing configuration files.
- CAPF—Requires a certificate for TLS sessions with phones.
- SAST—Required for signing the CTL file. We recommend creating two SAST certificates, one for primary use and one for backup.

To obtain a certificate for a server function, perform the following steps for each server function.



### Note

You can configure a different trustpoint for each server function (see the “[Examples](#)” section on page 447) or you can configure the same trustpoint for more than one server function as shown in the “[Configuration Examples for Security](#)” section on page 479 at the end of this module.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **crypto pki trustpoint** *trustpoint-label*
4. **enrollment url** *url*
5. **revocation-check** *method1* [*method2* [*method3*]]
6. **rsa keypair** *key-label* [*key-size* [*encryption-key-size*]]
7. **exit**
8. **crypto pki authenticate** *trustpoint-label*
9. **crypto pki enroll** *trustpoint-label*
10. **exit**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode.  • Enter your password if prompted.
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>crypto pki trustpoint</b> <i>trustpoint-label</i>  <b>Example:</b> Router(config)# crypto pki trustpoint capf	Declares the trustpoint that the CA should use and enters ca-trustpoint configuration mode.  • <i>trustpoint-label</i> —Label for server function being configured.

	Command or Action	Purpose
Step 4	<p><b>enrollment url</b> <i>url</i></p> <p><b>Example:</b> Router(config-ca-trustpoint)# enrollment url http://ca-server.company.com</p>	<p>Specifies the enrollment URL of the issuing CA.</p> <ul style="list-style-type: none"> <li><i>url</i>—URL of the router on which the issuing CA is installed.</li> </ul>
Step 5	<p><b>revocation-check</b> <i>method1</i> [<i>method2</i> [<i>method3</i>]]</p> <p><b>Example:</b> Router(config-ca-trustpoint)# revocation-check none</p>	<p>(Optional) Specifies method to be used to check the revocation status of a certificate.</p> <ul style="list-style-type: none"> <li><i>method</i>—If a second and third method are specified, each subsequent method is used only if the previous method returns an error, such as a server being down. <ul style="list-style-type: none"> <li><b>crl</b>—Certificate checking is performed by a certificate revocation list (CRL). This is the default behavior.</li> <li><b>none</b>—Certificate checking is not required.</li> <li><b>ocsp</b>—Certificate checking is performed by an Online Certificate Status Protocol (OCSP) server.</li> </ul> </li> </ul>
Step 6	<p><b>rsa</b>keypair <i>key-label</i> [<i>key-size</i> [<i>encryption-key-size</i>]]</p> <p><b>Example:</b> Router(config-ca-trustpoint)# rsa keypair capf 1024 1024</p>	<p>(Optional) Specifies a key pair to use with a certificate.</p> <ul style="list-style-type: none"> <li><i>key-label</i>—Name of the key pair, which is generated during enrollment if it does not already exist or if the <b>auto-enroll regenerate</b> command is configured.</li> <li><i>key-size</i>—Size of the desired RSA key. If not specified, the existing key size is used.</li> <li><i>encryption-key-size</i>—Size of the second key, which is used to request separate encryption, signature keys, and certificates.</li> <li>Multiple trustpoints can share the same key.</li> </ul>
Step 7	<p><b>exit</b></p> <p><b>Example:</b> Router(config-ca-trustpoint)# exit</p>	<p>Exits ca-trustpoint configuration mode.</p>
Step 8	<p><b>crypto pki authenticate</b> <i>trustpoint-label</i></p> <p><b>Example:</b> Router(config)# crypto pki authenticate capf</p>	<p>Retrieves the CA certificate and authenticates it and checks the certificate fingerprint if prompted.</p> <ul style="list-style-type: none"> <li>This command is optional if the CA certificate is already loaded into the configuration</li> <li><i>trustpoint-label</i>—Already-configured label for server function being configured.</li> </ul>

	Command or Action	Purpose
Step 9	<code>crypto pki enroll trustpoint-label</code>  <b>Example:</b> Router(config)# <code>crypto pki enroll capf</code>	Enrolls with the CA and obtains the certificate for this trustpoint.  <ul style="list-style-type: none"> <li><code>trustpoint-label</code>—Already-configured label for server function being configured.</li> </ul>
Step 10	<code>exit</code>  <b>Example:</b> Router(config)# <code>exit</code>	Returns to privileged EXEC mode.

## Examples

The partial output from the show running-config shows how to obtain certificates for a variety of server functions.

### Obtaining a certificate for the CAPF server function

```
!configuring a trust point
crypto pki trustpoint capf-server
enrollment url http://192.168.1.1:80
revocation-check none
!authenticate w/ the CA and download its certificate
crypto pki authenticate capf-server
! enroll with the CA and obtain this trustpoint's certificate
crypto pki enroll capf-server
```

### Obtaining a certificate for the Cisco Unified CME server function:

```
crypto pki trustpoint cme-server
enrollment url http://192.168.1.1:80
revocation-check none

crypto pki authenticate cme-server
crypto pki enroll cme-server
```

### Obtaining a certificate for the TFTP server function:

```
crypto pki trustpoint tftp-server
enrollment url http://192.168.1.1:80
revocation-check none

crypto pki authenticate tftp-server
crypto pki enroll tftp-server
```

### Obtaining a certificate for the first SAST server function (sast1):

```
crypto pki trustpoint sast1
enrollment url http://192.168.1.1:80
revocation-check none

crypto pki authenticate sast1
crypto pki enroll sast1
```

**Obtaining a certificate for the second SAST server function (sast2):**

```
crypto pki trustpoint sast2
  enrollment url http://192.168.1.1:80
  revocation-check none

crypto pki authenticate sast2
crypto pki enroll sast2
```

## Configuring Telephony-Service Security Parameters

To configure security parameters for telephony service, perform the following steps.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **telephony-service**
4. **secure-signaling trustpoint** *label*
5. **tftp-server-credentials trustpoint** *label*
6. **device-security-mode** { **authenticated** | **none** | **encrypted** }
7. **cnf-file** *perphone*
8. **load-cfg-file** *file-url* *alias* *file-alias* [**sign**] [**create**]
9. **server-security-mode** { **erase** | **non-secure** | **secure** }
10. **end**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"><li>• Enter your password if prompted.</li></ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>telephony-service</b>  <b>Example:</b> Router(config)# telephony-service	Enters telephony-service configuration mode.
Step 4	<b>secure-signaling trustpoint</b> <i>label</i>  <b>Example:</b> Router(config-telephony)# secure-signaling trustpoint cme-sccp	Configures trustpoint to be used for secure signalling. <ul style="list-style-type: none"><li>• <i>label</i>—Name of a configured PKI trustpoint with a valid certificate to be used for TLS handshakes with IP phones on TCP port 2443.</li></ul>

	Command or Action	Purpose
Step 5	<p><b>tftp-server-credentials trustpoint label</b></p> <p><b>Example:</b>  Router(config-telephony)#  tftp-server-credentials trustpoint cme-tftp</p>	<p>Configures the TFTP server credentials (trustpoint) to be used for signing the configuration files.</p> <ul style="list-style-type: none"> <li><i>label</i>—Name of a configured PKI trustpoint with a valid certificate to be used to sign the phone configuration files. This can be the CAPF trustpoint that was used in the previous step or any trustpoint with a valid certificate</li> </ul>
Step 6	<p><b>device-security-mode {authenticated   none   encrypted}</b></p> <p><b>Example:</b>  Router(config-telephony)# device-security-mode authenticated</p>	<p>Enables security mode for endpoints.</p> <ul style="list-style-type: none"> <li><b>authenticated</b>—Instructs device to establish a TLS connection with no encryption. There is no Secure Real-Time Transport Protocol (SRTP) in the media path.</li> <li><b>none</b>—SCCP signaling is not secure. This is the default.</li> <li><b>encrypted</b>—Instructs device to establish an encrypted TLS connection to secure media path using SRTP.</li> <li>This command can also be configured in ephone configuration mode. The value set in ephone configuration mode has priority over the value set in telephony-service configuration mode.</li> </ul>
Step 7	<p><b>cnf-file perphone</b></p> <p><b>Example:</b>  Router(config-telephony)# cnf-file perphone</p>	<p>Specifies that system generate a separate configuration XML file for each IP phone.</p> <ul style="list-style-type: none"> <li>Separate configuration files for each endpoint are required for security.</li> </ul>
Step 8	<p><b>load-cfg-file file-url alias file-alias [sign] [create]</b></p> <p><b>Example:</b>  Router(config-telephony)# load-cfg-file slot0:Ringlist.xml alias Ringlist.xml sign create</p>	<p>(Optional) Signs configuration files that are not created by Cisco Unified CME. Also loads the signed and unsigned versions of a file on the TFTP server.</p> <ul style="list-style-type: none"> <li><i>file-url</i>—Complete path of a configuration file in a local directory.</li> <li><b>alias file-alias</b>—Alias name of the file to be served on the TFTP server.</li> <li><b>sign</b>—(Optional) The file needs to be digitally signed and served on the TFTP server.</li> <li><b>create</b>—(Optional) Creates the signed file in the local directory.</li> <li>The first time that you use this command for each file, use the <b>create</b> keyword in addition to the <b>sign</b> keyword. The <b>create</b> keyword is not maintained in the running configuration to prevent signed files from being recreated during every reload.</li> <li>To serve an already-signed file on the TFTP server, use this command without the <b>sign</b> and <b>create</b> keywords.</li> </ul>

	Command or Action	Purpose
Step 9	<p><b>server-security-mode</b> {<b>erase</b>   <b>non-secure</b>   <b>secure</b>}</p> <p><b>Example:</b> Router(config-telephony) # server-security-mode non-secure</p>	<p>(Optional) Changes the security mode of the server.</p> <ul style="list-style-type: none"> <li>• <b>erase</b>—Deletes the CTL file.</li> <li>• <b>non-secure</b>—Nonsecure mode.</li> <li>• <b>secure</b>—Secure mode.</li> <li>• This command has no impact until the CTL file is initially generated by the CTL client. When the CTL file is generated, the CTL client automatically sets server security mode to secure.</li> </ul>
Step 10	<p><b>end</b></p> <p><b>Example:</b> Router(config-ephone) # end</p>	<p>Returns to privileged EXEC mode.</p>

## Verifying Telephony-Service Security Parameters

### Step 1 show telephony-service security-info

Use this command to display the security-related information that is configured in telephony-service configuration mode.

```
Router# show telephony-service security-info
```

```
Skiny Server Trustpoint for TLS: cme-sccp
TFTP Credentials Trustpoint: cme-tftp
Server Security Mode: Secure
Global Device Security Mode: Authenticated
```

### Step 2 show running-config

Use this command to display the running configuration to verify telephony and per-phone security configuration.

```
Router# show running-config
```

```
telephony-service
secure-signaling trustpoint cme-sccp
server-security-mode secure
device-security-mode authenticated
tftp-server-credentials trustpoint cme-tftp
.
.
.
```

## Configuring the CTL Client

Perform one of the following tasks, depending upon your network configuration:

- [Configuring the CTL Client on a Cisco Unified CME Router, page 451](#)
- [Configuring the CTL Client on a Router That is Not a Cisco Unified CME Router, page 453](#)



## Configuring the CTL Client on a Cisco Unified CME Router

To configure a CTL client on a local Cisco Unified CME router for creating a list of known, trusted certificates and tokens, perform the following steps.



**Note**

If you have primary and secondary Cisco Unified CME routers, you can configure the CTL client on either one of them.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **ctl-client**
4. **sast1 trustpoint** *trustpoint-label*
5. **sast2 trustpoint** *trustpoint-label*
6. **server** {*capf* | *cme* | *cme-tftp* | *tftp*} *ip-address* **trustpoint** *trustpoint-label*
7. **server cme** *ip-address* **username** *string* **password 0** *string*
8. **regenerate**
9. **end**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"><li>• Enter your password if prompted.</li></ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>ctl-client</b>  <b>Example:</b> Router(config)# ctl-client	Enters CTL-client configuration mode.
Step 4	<b>sast1 trustpoint</b> <i>label</i>  <b>Example:</b> Router(config-ctl-client)# sast1 trustpoint sast1tp	Configures credentials for the primary SAST. <ul style="list-style-type: none"><li>• <i>label</i>—Name of SAST1 trustpoint.</li></ul> <b>Note</b> SAST1 and SAST2 certificates must be different from each other. The CTL file is always signed by SAST1. The SAST2 credentials are included in the CTL file so that if the SAST1 certificate is compromised, the file can be signed by SAST2 to prevent phones from being reset to the factory default.

	Command or Action	Purpose
Step 5	<pre>sast2 trustpoint label</pre> <p><b>Example:</b> Router(config-ctl-client)# sast2 trustpoint</p>	<p>Configures credentials for the secondary SAST.</p> <ul style="list-style-type: none"> <li><i>label</i>—name of SAST2 trustpoint.</li> </ul> <p><b>Note</b> SAST1 and SAST2 certificates must be different from each other. The CTL file is always signed by SAST1. The SAST2 credentials are included in the CTL file so that if the SAST1 certificate is compromised, the file can be signed by SAST2 to prevent phones from being reset to the factory default.</p>
Step 6	<pre>server {capf   cme   cme-tftp   tftp} ip-address trustpoint trustpoint-label</pre> <p><b>Example:</b> Router(config-ctl-client)# server capf 10.2.2.2 trustpoint capftp</p>	<p>Configures a trustpoint for each server function that is running locally on the Cisco Unified CME router.</p> <ul style="list-style-type: none"> <li><i>ip-address</i>—IP address of the Cisco Unified CME router. If there are multiple network interfaces, use the interface address in the local LAN to which the phones are connected.</li> <li><b>trustpoint</b> <i>trustpoint-label</i>—Name of the PKI trustpoint for the server function being configured.</li> <li>Repeat this command for server each function that is running locally on the Cisco Unified CME router.</li> </ul>
Step 7	<pre>server cme ip-address username name-string password {0   1} password-string</pre> <p><b>Example:</b> Router(config-ctl-client)# server cme 10.2.2.2 username user3 password 0 38h2KL</p>	<p>(Optional) Provides information for another Cisco Unified CME router (primary or secondary) in the network.</p> <ul style="list-style-type: none"> <li><i>ip-address</i>—IP address of the another Cisco Unified CME router.</li> <li><b>username</b> <i>name-string</i>—Username that is configured on the CTL provider.</li> <li><b>password</b>—Defines the way that you want the password to appear in <b>show</b> command output and not to the way that you enter the password. <ul style="list-style-type: none"> <li><b>0</b>—Not encrypted.</li> <li><b>1</b>—Encrypted using Message Digest 5 (MD5).</li> </ul> </li> <li><i>password-string</i>—Administrative password of the CTL provider running on the remote Cisco Unified CME router.</li> </ul>
Step 8	<pre>regenerate</pre> <p><b>Example:</b> Router(config-ctl-client)# regenerate</p>	<p>Creates a new CTLFile.tlv after you make changes to the CTL client configuration.</p>
Step 9	<pre>end</pre> <p><b>Example:</b> Router(config-ctl-client)# end</p>	<p>Returns to privileged EXEC mode.</p>

## Examples

The following sample output from the **show ctl-client** command displays the trustpoints in the system.

```
Router# show ctl-client

CTL Client Information
-----
SAST 1 Certificate Trustpoint: cmeserver
SAST 1 Certificate Trustpoint: sast2
List of Trusted Servers in the CTL
CME      10.1.1.1      cmeserver
TFTP     10.1.1.1      cmeserver
CAPF     10.1.1.1      cmeserver
```

## What to do Next

You are finished configuring the CTL client, see the “[Configuring the CAPF Server](#)” section on [page 455](#).

## Configuring the CTL Client on a Router That is Not a Cisco Unified CME Router

To configure a CTL client on a stand-alone router that is not a Cisco Unified CME router, perform the following steps.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **ctl-client**
4. **sast1 trustpoint** *trustpoint-label*
5. **sast2 trustpoint** *trustpoint-label*
6. **server cme** *ip-address* **username** *name-string* **password** {**0** | **1**} *password-string*
7. **regenerate**
8. **end**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"><li>• Enter your password if prompted.</li></ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.

	Command or Action	Purpose
Step 3	<pre>ctl-client</pre> <p><b>Example:</b> Router(config)# <code>ctl-client</code></p>	Enters <code>ctl-client</code> configuration mode.
Step 4	<pre>sast1 trustpoint label</pre> <p><b>Example:</b> Router(config-ctl-client)# <code>sast1 trustpoint sast1tp</code></p>	Configures credentials for the primary SAST. <ul style="list-style-type: none"> <li>• <i>label</i>—Name of SAST1 trustpoint.</li> </ul> <p><b>Note</b> SAST1 and SAST2 certificates must be different from each other, but either of them may use the same certificate as the Cisco Unified CME router to conserve memory. The CTL file is always signed by SAST1. The SAST2 credentials are included in the CTL file, so that if the SAST1 certificate is compromised, the file can be signed by SAST2 to prevent phones from being reset to the factory default.</p>
Step 5	<pre>sast2 trustpoint label</pre> <p><b>Example:</b> Router(config-ctl-client)# <code>sast2 trustpoint</code></p>	Configures credentials for the secondary SAST. <ul style="list-style-type: none"> <li>• <i>label</i>—name of SAST2 trustpoint.</li> </ul> <p><b>Note</b> SAST1 and SAST2 certificates must be different from each other, but either of them may use the same certificate as the Cisco Unified CME router to conserve memory. The CTL file is always signed by SAST1. The SAST2 credentials are included in the CTL file, so that if the SAST1 certificate is compromised, the file can be signed by SAST2 to prevent phones from being reset to the factory default.</p>
Step 6	<pre>server cme ip-address username name-string password {0   1} password-string</pre> <p><b>Example:</b> Router(config-ctl-client)# <code>server cme 10.2.2.2 username user3 password 0 38h2KL</code></p>	(Optional) Provides information about another Cisco Unified CME router (primary or secondary) in the network, if one exists. <ul style="list-style-type: none"> <li>• <i>ip-address</i>—IP address of the other Cisco Unified CME router.</li> <li>• <b>username</b> <i>name-string</i>—Username that is configured on the CTL provider.</li> <li>• <b>password</b>—Encryption status of the password string.               <ul style="list-style-type: none"> <li>– <b>0</b>—Not encrypted.</li> <li>– <b>1</b>—Encrypted using Message Digest 5 (MD5).</li> </ul> </li> </ul> <p><b>Note</b> This option refers to the way that you want the password to appear in show command output and not to the way that you enter the password in this command.</p> <ul style="list-style-type: none"> <li>• <i>password-string</i>—Administrative password of the CTL provider running on the remote Cisco Unified CME router.</li> </ul>

	Command or Action	Purpose
Step 7	<b>regenerate</b>  <b>Example:</b> Router(config-ctl-client)# regenerate	Creates a new CTLFile.tlv after you make changes to the CTL client configuration.
Step 8	<b>end</b>  <b>Example:</b> Router(config-ctl-client)# end	Returns to privileged EXEC mode.

## Examples

The following sample output from the **show ctl-client** command displays the trustpoints in the system.

```
Router# show ctl-client

CTL Client Information
-----
SAST 1 Certificate Trustpoint: cmeserver
SAST 1 Certificate Trustpoint: sast2
List of Trusted Servers in the CTL
CME      10.1.1.1      cmeserver
TFTP    10.1.1.1      cmeserver
CAPF    10.1.1.1      cmeserver
```

## Configuring the CAPF Server

A certificate must be obtained for the CAPF server so that it can establish a TLS session with the phone during certificate operation. The CAPF server can install, fetch, or delete locally significant certificates (LSCs) on security-enabled phones. To enable the CAPF server on the Cisco Unified CME router, perform the following steps.



### Tip

When you use the CAPF server to install phone certificates, arrange to do so during a scheduled period of maintenance. Generating many certificates at the same time may cause call-processing interruptions.

## SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **capf-server**
4. **trustpoint-label** *label*
5. **cert-enroll-trustpoint** *label* **password** {0 | 1} *password-string*
6. **source-addr** *ip-address*
7. **auth-mode** {**auth-string** | **LSC** | **MIC** | **none** | **null-string**}
8. **auth-string** {**delete** | **generate**} {**all** | *ephone-tag*} [*auth-string*]
9. **phone-key-size** {**512** | **1024** | **2048**}
10. **port** *tcp-port*

11. `keygen-retry number`
12. `keygen-timeout minutes`
13. `cert-oper {delete all | fetch all | upgrade all}`
14. `end`

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<p><code>enable</code></p> <p><b>Example:</b> Router&gt; enable</p>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> <li>• Enter your password if prompted.</li> </ul>
Step 2	<p><code>configure terminal</code></p> <p><b>Example:</b> Router# configure terminal</p>	<p>Enters global configuration mode.</p>
Step 3	<p><code>capf-server</code></p> <p><b>Example:</b> Router(config)# capf-server</p>	<p>Enters capf-server configuration mode.</p>
Step 4	<p><code>trustpoint-label label</code></p> <p><b>Example:</b> Router(config-capf-server)# trustpoint-label tpl</p>	<p>Specifies the label for the trustpoint.</p> <ul style="list-style-type: none"> <li>• <i>label</i>—Name of trustpoint whose certificate is to be used for TLS connection between the CAPF server and the phone.</li> </ul>
Step 5	<p><code>cert-enroll-trustpoint trustpoint-label password {0   1} password-string</code></p> <p><b>Example:</b> Router(config-capf-server)# cert-enroll-trustpoint ral password 0 x8oWiet</p>	<p>Enrolls the CAPF with the CA (or RA if the CA is not local to the Cisco Unified CME router).</p> <ul style="list-style-type: none"> <li>• <i>trustpoint-label</i>—PKI trustpoint label for CA and RA that was previously configured by using the <b>crypto pki trustpoint</b> command in global configuration mode.</li> <li>• <b>password</b>—Encryption status of the password string.</li> <li>• <i>password-string</i>—Password to use for certificate enrollment. This password is the revocation password that is sent along with the certificate request to the CA.</li> </ul>
Step 6	<p><code>source-addr ip-address</code></p> <p><b>Example:</b> Router(config-capf-server)# source addr 10.10.10.1</p>	<p>Defines the IP address of the CAPF server on the Cisco Unified CME router.</p>

Command or Action	Purpose
<p><b>Step 7</b></p> <pre>auth-mode {auth-string   LSC   MIC   none   null-string}</pre> <p><b>Example:</b> Router(config-capf-server)# auth-mode auth-string</p>	<p>Specifies the type of authentication mode for CAPF sessions to verify endpoints that request certificates.</p> <ul style="list-style-type: none"> <li>• <b>auth-string</b>—The phone user enters a special authentication string at the phone. The string is provided to the user by the system administrator and is configured using the <b>auth-string generate</b> command.</li> <li>• <b>LSC</b>—The phone provides its LSC for authentication, if one exists.</li> <li>• <b>MIC</b>—The phone provides its MIC for authentication, if one exists. If this option is chosen, the MIC's issuer certificate must be imported into a PKI trustpoint.</li> <li>• <b>none</b>—No certificate upgrade is initiated. This is the default.</li> <li>• <b>null-string</b>—No authentication.</li> </ul>
<p><b>Step 8</b></p> <pre>auth-string {delete   generate} {all   ephone-tag} [digit-string]</pre> <p><b>Example:</b> Router(config-capf-server)# auth-string generate all</p>	<p>(Optional) Creates or removes authentication strings for one or all secure phones.</p> <ul style="list-style-type: none"> <li>• Use this command if the <b>auth-string</b> keyword is specified in the previous step. Strings become part of the ephone configuration.</li> <li>• <b>delete</b>—Remove authentication strings for the specified secure devices.</li> <li>• <b>generate</b>—Create authentication strings for the specified secure devices.</li> <li>• <b>all</b>—All phones.</li> <li>• <i>ephone-tag</i>—Identifier for the ephone to receive the authentication string.</li> <li>• <i>digit-string</i>—Digits that phone user must dial for CAPF authentication. Length of string is 4 to 10 digits that can be pressed on the keypad. If this value is not specified, a random string is generated for each phone.</li> <li>• You can also define an authentication string for an individual SCCP IP phone by using the <b>capf-auth-str</b> command in ephone configuration mode.</li> </ul>
<p><b>Step 9</b></p> <pre>phone-key-size {512   1024   2048}</pre> <p><b>Example:</b> Router(config-capf-server)# phone-key-size 2048</p>	<p>(Optional) Specifies the size of the RSA key pair that is generated on the phone for the phone's certificate, in bits.</p> <ul style="list-style-type: none"> <li>• <b>512</b>—512.</li> <li>• <b>1024</b>—1024. This is the default.</li> <li>• <b>2048</b>—2048.</li> </ul>
<p><b>Step 10</b></p> <pre>port tcp-port</pre> <p><b>Example:</b> Router(config-capf-server)# port 3804</p>	<p>(Optional) Defines the TCP port number on which the CAPF server listens for socket connections from the phones.</p> <ul style="list-style-type: none"> <li>• <i>tcp-port</i>—TCP port number. Range is 2000 to 9999. Default is 3804.</li> </ul>

	Command or Action	Purpose
Step 11	<p><b>keygen-retry</b> <i>number</i></p> <p><b>Example:</b> Router(config-capf-server)# keygen-retry 5</p>	<p>(Optional) Specifies the number of times that the server sends a key generation request.</p> <ul style="list-style-type: none"> <li><i>number</i>—Number of retries. Range is 0 to 100. Default is 3.</li> </ul>
Step 12	<p><b>keygen-timeout</b> <i>minutes</i></p> <p><b>Example:</b> Router(config-capf-server)# keygen-timeout 45</p>	<p>(Optional) Specifies the amount of time that the server waits for a key generation response from the phone.</p> <ul style="list-style-type: none"> <li><i>minutes</i>—Number of minutes before the generation process times out. Range is 1 to 120. Default is 30.</li> </ul>
Step 13	<p><b>cert-oper</b> {<b>delete all</b>   <b>fetch all</b>   <b>upgrade all</b>}</p> <p><b>Example:</b> Router(config-capf-server)# cert-oper upgrade all</p>	<p>(Optional) Initiates the indicated certificate operation on all configured endpoints in the system.</p> <ul style="list-style-type: none"> <li><b>delete all</b>—Remove all phone certificates.</li> <li><b>fetch all</b>—Retrieve all phone certificates for troubleshooting.</li> <li><b>upgrade all</b>—Upgrade all phone certificates.</li> <li>This command can also be configured in ephone configuration mode to initiate certificate operations on individual phones. This command in ephone configuration mode has priority over this command in CAPF-server configuration mode.</li> </ul>
Step 14	<p><b>end</b></p> <p><b>Example:</b> Router(config-capf-server)# end</p>	<p>Returns to privileged EXEC mode.</p>

## Verifying the CAPF Server

### show capf-server summary

Use this command to display CAPF-server configuration information.

```
Router# show capf-server summary
```

```
CAPF Server Configuration Details
Trustpoint for TLS With Phone: tp1
Trustpoint for CA operation: ral
Source Address: 10.10.10.1
Listening Port: 3804
Phone Key Size: 1024
Phone KeyGen Retries: 3
Phone KeyGen Timeout: 30 minutes
```



## Configuring Ephone Security Parameters

To configure security parameters for individual phones, perform the following steps for each phone.

### Prerequisites

- Phones to be configured for security must be configured for basic calling in Cisco Unified CME. For configuration information, see [“Configuring Phones to Make Basic Calls” on page 139](#).

### SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `ephone phone-tag`
4. `device-security-mode {authenticated | none | encrypted}`
5. `codec {g711ulaw | g722r64 | g729r8 [dspfarm-assist]}`
6. `capf-auth-str digit-string`
7. `cert-oper {delete | fetch | upgrade} auth-mode {auth-string | LSC | MIC | null-string}`
8. `reset`
9. `end`

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<code>enable</code>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>Enter your password if prompted.</li> </ul>
Step 2	<code>configure terminal</code>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<code>ephone phone-tag</code>  <b>Example:</b> Router(config)# ephone 24	Enters ephone configuration mode. <ul style="list-style-type: none"> <li><i>phone-tag</i>—Unique identifier of phone to be configured.</li> </ul>

Command or Action	Purpose
<p><b>Step 4</b></p> <pre>device-security-mode {authenticated   none   encrypted}</pre> <p><b>Example:</b> Router(config-ephone)# device-security-mode authenticated</p>	<p>(Optional) Enables security mode for an individual SCCP IP phone.</p> <ul style="list-style-type: none"> <li>• <b>authenticated</b>—Instructs device to establish a TLS connection with no encryption. There is no Secure Real-Time Transport Protocol (SRTP) in the media path.</li> <li>• <b>none</b>—SCCP signaling is not secure. This is the default.</li> <li>• <b>encrypted</b>—Instructs device to establish an encrypted TLS connection to secure media path using SRTP.</li> <li>• This command can also be configured in telephony-service configuration mode. The value set in ephone configuration mode has priority over the value set in telephony-service configuration mode.</li> </ul>
<p><b>Step 5</b></p> <pre>codec {g711ulaw   g722r64   g729r8 [dspfarm-assist]}</pre> <p><b>Example:</b> Router(config-ephone)# codec g711ulaw dspfarm-assist</p>	<p>(Optional) Sets the security mode for SCCP signaling for a phone communicating with the Cisco Unified CME router.</p> <ul style="list-style-type: none"> <li>• <b>dspfarm-assist</b>—Required for secure transcoding with Cisco Unified CME. Causes the system to attempt to use DSP-farm resources for transcoding the segment between the phone and the Cisco Unified CME router if G.711 is negotiated for the call. This keyword is ignored if the SCCP endpoint type is ATA, VG224, or VG248.</li> </ul>
<p><b>Step 6</b></p> <pre>capf-auth-str digit-string</pre> <p><b>Example:</b> Router(config-ephone)# capf-auth-str 2734</p>	<p>(Optional) Defines a string to use as a personal identification number (PIN) for CAPF authentication.</p> <p><b>Note</b> For instructions on how to enter the string on a phone, see the <a href="#">“Entering the Authentication String on the Phone”</a> section on page 468.</p> <ul style="list-style-type: none"> <li>• <i>digit-string</i>—Digits that the phone user must dial for CAPF authentication. The length of string is 4 to 10 digits.</li> <li>• This command can also be configured in telephony-service configuration mode. The value set in ephone configuration mode has priority over the value set in telephony-service configuration mode.</li> <li>• You can also define a PIN for CAPF authentication by using the <b>auth-string</b> command in CAPF-server configuration mode.</li> </ul>

	Command or Action	Purpose
Step 7	<pre>cert-oper {delete   fetch   upgrade} auth-mode {auth-string   LSC   MIC   null-string}</pre> <p><b>Example:</b> Router(config-ephone)# cert-oper upgrade auth-mode auth-string</p>	<p>(Optional) Initiates the indicated certificate operation on the ephone being configured.</p> <ul style="list-style-type: none"> <li>• <b>delete</b>—Removes the phone certificate.</li> <li>• <b>fetch</b>—Retrieves the phone certificate for troubleshooting.</li> <li>• <b>upgrade</b>—Upgrades the phone certificate.</li> <li>• <b>auth-mode</b>—Type of authentication to use during CAPF sessions to verify endpoints that request certificates.</li> <li>• <b>auth-string</b>—Authentication string to be entered on the phone by the phone user. Use the <b>capf-auth-str</b> command to configure the auth-string. For configuration information, see the “<a href="#">Entering the Authentication String on the Phone</a>” section on page 468.</li> <li>• <b>LSC</b>—Phone provides its phone certificate for authentication. Precedence is given to an LSC if one exists.</li> <li>• <b>MIC</b>—Phone provides its phone certificate for authentication. Precedence is given to an MIC if one exists. MIC’s issuer certificate must be imported into a PKI trustpoint. For information, see the “<a href="#">Manually Importing the MIC Root Certificate</a>” section on page 469.</li> <li>• <b>null-string</b>—No authentication.</li> <li>• This command can also be configured in CAPF-server configuration mode to initiate certificate operations at a global level. This command in ephone configuration mode has priority over this command in CAPF-server configuration mode.</li> <li>• You can also use the <b>auth-mode</b> command in CAPF-server configuration mode to configure authentication at a global level.</li> </ul>
Step 8	<pre>reset</pre> <p><b>Example:</b> Router(config-ephone)# reset</p>	Performs a complete reboot of the phone.
Step 9	<pre>end</pre> <p><b>Example:</b> Router(config-ephone)# end</p>	Returns to privileged EXEC mode.

## Verifying Ephone Security Parameters

### show capf-server auth-string

Use this command to display configured authentication strings (PINs) that users enter at the phone to establish CAPF authentication.

```
Router# show capf-server auth-string

Authentication Strings for configured Ephones
Mac-Addr      Auth-String
-----      -
000CCE3A817C  2734
001121116BDD  922
000D299D50DF  9182
000ED7B10DAC  3114
000F90485077  3328
0013C352E7F1  0678
```

---

## What to Do Next

- When you have more than one Cisco Unified CME router in your network, you must configure a CTL provider on each Cisco Unified CME router that is not running the CTL client. To configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running, see the [“Configuring the CTL Provider” section on page 462](#).
- If the CA is a third-party CA or if the Cisco IOS CA is on a Cisco IOS router external to the Cisco Unified CME router, you must configure a registration authority (RA) to issue certificates to phones. For information, see [“Configuring the Registration Authority” section on page 465](#)
- If the specified authentication mode for the CAPF session is authentication-string, you must enter an authentication string on each phone that is receiving an updated LSC. For information, see the [“Entering the Authentication String on the Phone” section on page 468](#).
- If the specified authentication mode for the CAPF session is MIC, the MIC’s issuer certificate must be imported into a PKI trustpoint. For information, see the [“Manually Importing the MIC Root Certificate” section on page 469](#).
- To configure Media Encryption, see the [“Configuring Media Encryption \(SRTP\) in Cisco Unified CME” section on page 472](#).

## Configuring the CTL Provider

When you have more than one Cisco Unified CME router in your network, you must configure a CTL provider on each Cisco Unified CME router that is not running the CTL client. To configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running, perform the following steps.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **credentials**

4. **ip source-address** *ip-address* **port** *port-number*
5. **trustpoint** *trustpoint-label*
6. **ctl-service admin** *username* **secret** {0 | 1} *password-string*
7. **end**

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>• Enter your password if prompted.</li> </ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>credentials</b>  <b>Example:</b> Router(config)# credentials	Enters credentials-interface mode to configure a CTL provider.
Step 4	<b>ip source-address</b> [ <i>ip-address</i> [ <b>port</b> [ <i>port-number</i> ]]]	Identifies the local router on which this CTL provider is being configured. <ul style="list-style-type: none"> <li>• <i>ip-address</i>—Typically one of the addresses of the Ethernet port of the router.</li> <li>• <b>port</b> <i>port-number</i>—TCP port for credentials service communication. Default is 2444 and we recommend that you use the default value.</li> </ul>
Step 5	<b>trustpoint</b> <i>trustpoint-label</i>  <b>Example:</b> Router(config-credentials)# trustpoint ctlpv	Configures the trustpoint. <ul style="list-style-type: none"> <li>• <i>trustpoint-label</i>—Name of CTL provider trustpoint to be used for TLS sessions with the CTL client.</li> </ul>

	Command or Action	Purpose
Step 6	<pre>ctl-service admin username secret {0   1} password-string</pre> <p><b>Example:</b> Router(config-credentials)# ctl-service admin user4 secret 0 c89L8o</p>	<p>Specifies a username and password to authenticate the CTL client when it connects to retrieve the credentials during the CTL protocol.</p> <ul style="list-style-type: none"> <li>• <i>username</i>—Name that will be used to authenticate the client.</li> <li>• <b>secret</b>—Character string for login authentication and whether the string should be encrypted when it is stored in the running configuration. <ul style="list-style-type: none"> <li>– <b>0</b>—Not encrypted.</li> <li>– <b>1</b>—Encrypted using Message Digest 5 (MD5).</li> </ul> </li> <li>• <i>password-string</i>—Character string for login authentication.</li> </ul>
Step 7	<pre>end</pre> <p><b>Example:</b> Router(config-credentials)# end</p>	<p>Returns to privileged EXEC mode.</p>

## Verifying the CTL Provider

### Step 1 show credentials

Use this command to display credentials settings.

```
Router# show credentials

Credentials IP: 172.19.245.1
Credentials PORT: 2444
Trustpoint: ctlpv
```

## What to Do Next

- If the CA is a third-party CA or if the Cisco IOS CA is on a Cisco IOS router external to the Cisco Unified CME router, you must configure a registration authority (RA) to issue certificates to phones. For information, see [“Configuring the Registration Authority” section on page 465](#)
- If the specified authentication mode for the CAPF session is authentication-string, you must enter an authentication string on each phone that is receiving an updated LSC. For information, see the [“Entering the Authentication String on the Phone” section on page 468](#).
- If the specified authentication mode for the CAPF session is MIC, the MIC’s issuer certificate must be imported into a PKI trustpoint. For information, see the [“Manually Importing the MIC Root Certificate” section on page 469](#).
- To configure Media Encryption, see the [“Configuring Media Encryption \(SRTP\) in Cisco Unified CME” section on page 472](#).

## Configuring the Registration Authority

A registration authority (RA) is the authority charged with recording or verifying some or all of the data required for the CA to issue certificates. In many cases the CA undertakes all of the RA functions itself, but where a CA operates over a wide geographical area or when there is security concern over exposing the CA at the edge of the network, it may be advisable to delegate some of the tasks to an RA and let the CA concentrate on its primary tasks of signing certificates.

You can configure a CA to run in RA mode. When the RA receives a manual or Simple Certificate Enrollment Protocol (SCEP) enrollment request, the administrator can either reject or grant it on the basis of local policy. If the request is granted, it is forwarded to the issuing CA, and the CA automatically generates the certificate and returns it to the RA. The client can later retrieve the granted certificate from the RA.

To configure an RA, perform the following steps on the Cisco Unified CME router.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **crypto pki trustpoint** *label*
4. **enrollment url** *ca-url*
5. **revocation-check** *method1* [*method2* [*method3*]]
6. **serial-number** [*none*]
7. **rsa***keypair* *key-label* [*key-size* [*encryption-key-size*]]
8. **exit**
9. **crypto pki server** *label*
10. **mode ra**
11. **lifetime certificate** *time*
12. **grant auto**
13. **no shutdown**
14. **end**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"><li>• Enter your password if prompted.</li></ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.

	Command or Action	Purpose
Step 3	<pre>crypto pki trustpoint label</pre> <p><b>Example:</b> Router(config)# crypto pki trustpoint ra12</p>	<p>Declares the trustpoint that your RA mode certificate server should use and enters CA-trustpoint configuration mode.</p> <ul style="list-style-type: none"> <li><i>label</i>—Name for the trustpoint and RA.</li> </ul> <p><b>Tip</b> This label is also required for the <b>cert-enroll-trustpoint</b> command when you set up the CA proxy. See the “<a href="#">Configuring the CAPF Server</a>” section on page 455.</p>
Step 4	<pre>enrollment url ca-url</pre> <p><b>Example:</b> Router(config-ca-trustpoint)# enrollment url http://ca-server.company.com</p>	<p>Specifies the enrollment URL of the issuing CA (root CA).</p> <ul style="list-style-type: none"> <li><i>ca-url</i>—URL of the router on which the root CA has been installed.</li> </ul>
Step 5	<pre>revocation-check method1 [method2 [method3]]</pre> <p><b>Example:</b> Router(config-ca-trustpoint)# revocation-check none</p>	<p>(Optional) Checks the revocation status of a certificate and specifies one or more methods to check the status. If a second and third method are specified, each method is used only if the previous method returns an error, such as a server being down.</p> <p>Valid values for <i>methodn</i> are as follows:</p> <ul style="list-style-type: none"> <li><b>crl</b>—Certificate checking is performed by a certificate revocation list (CRL). This is the default behavior.</li> <li><b>none</b>—Certificate checking is not required.</li> <li><b>ocsp</b>—Certificate checking is performed by an Online Certificate Status Protocol (OCSP) server.</li> </ul>
Step 6	<pre>serial-number [none]</pre> <p><b>Example:</b> Router(config-ca-trustpoint)# serial-number</p>	<p>(Optional) Specifies whether the router serial number should be included in the certificate request. When this command is not used, you are prompted for the serial number during certificate enrollment.</p> <ul style="list-style-type: none"> <li><b>none</b>—(Optional) A serial number is not included in the certificate request.</li> </ul>
Step 7	<pre>rsakeypair key-label [key-size [encryption-key-size]]</pre> <p><b>Example:</b> Router(config-ca-trustpoint)# rsakeypair exampleCAkeys 1024 1024</p>	<p>(Optional) Specifies an RSA key pair to use with a certificate.</p> <ul style="list-style-type: none"> <li><i>key-label</i>—Name of the key pair, which is generated during enrollment if it does not already exist or if the <b>auto-enroll regenerate</b> command is used.</li> <li><i>key-size</i>—(Optional) Size of the desired RSA key. If not specified, the existing key size is used.</li> <li><i>encryption-key-size</i>—(Optional) Size of the second key, which is used to request separate encryption, signature keys, and certificates.</li> <li>Multiple trustpoints can share the same key.</li> </ul>
Step 8	<pre>exit</pre> <p><b>Example:</b> Router(config-ca-trustpoint)# exit</p>	<p>Exits ca-trustpoint configuration mode.</p>



	Command or Action	Purpose
Step 9	<pre>crypto pki server label</pre> <p><b>Example:</b> Router(config)# crypto pki server ra12 </p>	<p>Defines a label for the certificate server and enters certificate-server configuration mode.</p> <ul style="list-style-type: none"> <li><i>label</i>—Name for the trustpoint and RA. Use the same label that you previously created as a trustpoint and RA in <a href="#">Step 3</a>.</li> </ul>
Step 10	<pre>mode ra</pre> <p><b>Example:</b> Router(config-cs-server)# mode ra </p>	<p>Places the PKI server into certificate-server mode for the RA.</p>
Step 11	<pre>lifetime certificate time</pre> <p><b>Example:</b> Router(config-cs-server)# lifetime certificate 1800 </p>	<p>(Optional) Specifies the lifetime, in days, of a certificate.</p> <ul style="list-style-type: none"> <li><i>time</i>—Number of days until the certificate expires. Range is 1 to 1825. Default is 365. The maximum certificate lifetime is 1 month less than the lifetime of the CA certificate.</li> <li>This command must be used before the server is enabled with the <b>no shutdown</b> command.</li> </ul>
Step 12	<pre>grant auto</pre> <p><b>Example:</b> Router(config-cs-server)# grant auto </p>	<p>Allows a certificate to be issued automatically to any requester.</p> <ul style="list-style-type: none"> <li>Configure this command only during enrollment when testing and building simple networks.</li> <li>As a security best practice, use the <b>no grant auto</b> command to disable this functionality after configuration so that certificates are not continually granted.</li> </ul>
Step 13	<pre>no shutdown</pre> <p><b>Example:</b> Router(config-cs-server)# no shutdown </p>	<p>(Optional) Enables the certificate server.</p> <ul style="list-style-type: none"> <li>When prompted, provide input regarding acceptance of the CA certificate, the router certificate, the challenge password, and a password for protecting the private key.</li> <li>Use this command only after you have completely configured your certificate server.</li> </ul>
Step 14	<pre>end</pre> <p><b>Example:</b> Router(config-cs-server)# end </p>	<p>Returns to privileged EXEC mode.</p>

## What to Do Next

- When you have more than one Cisco Unified CME router in your network, you must configure a CTL provider on each Cisco Unified CME router that is not running the CTL client. To configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running, see the [“Configuring the CTL Provider”](#) section on page 462.
- If the specified authentication mode for the CAPF session is authentication-string, you must enter an authentication string on each phone that is receiving an updated LSC. For information, see the [“Entering the Authentication String on the Phone”](#) section on page 468.

- If the specified authentication mode for the CAPF session is MIC, the MIC's issuer certificate must be imported into a PKI trustpoint. For information, see the [“Manually Importing the MIC Root Certificate” section on page 469](#).
- To configure Media Encryption, see the [“Configuring Media Encryption \(SRTP\) in Cisco Unified CME” section on page 472](#).

## Entering the Authentication String on the Phone

This procedure is required only for the one-time installation of an LSC on a phone and only if you configured that the authentication mode for the CAPF session is authentication-string. The authentication string must be communicated to the phone user so that it can be entered on the phone before the LSC is installed.

The phone user can perform the following procedure to install the certificate.



### Note

You can list authentication strings for phones by using the **show capf-server auth-string** command.

## Prerequisites

- A signed image exists on the IP phone; see the Cisco Unified IP phone administration documentation that supports your phone model.
- The IP phone is registered in Cisco Unified CME.
- The CAPF certificate exists in the CTL file. For information, see the [“Configuring the CTL Client” section on page 450](#).
- The authentication string to be entered was configured by using **auth-string** command in CAPF-server configuration mode or the **capf-auth-str** command in ephone configuration mode. For information, see the [“Configuring Telephony-Service Security Parameters” section on page 448](#).
- The **device-security-mode** command was configured using the **none** keyword. For information, see the [“Configuring Telephony-Service Security Parameters” section on page 448](#).

## Restrictions

- The authentication string applies for one-time use only.

## DETAILED STEPS

- Step 1** Press the Settings button. On the Cisco Unified IP Phone 7921, use the down arrow key to access the Settings menu.
- Step 2** If the configuration is locked, press **\*\*#** (asterisk, asterisk, pound sign) to unlock it.
- Step 3** Scroll down the Settings menu. Highlight Security Configuration and press the Select soft key.
- Step 4** Scroll down the Security Configuration menu. Highlight LSC and press the Update soft key. On the Cisco Unified IP Phone 7921, press **\*\*#** to unlock the Security Configuration menu.
- Step 5** When prompted for the authentication string, enter the string provided by the system administrator and press the Submit soft key.

The phone installs, updates, deletes, or fetches the certificate, depending on the CAPF configuration.

You can monitor the progress of the certificate operation by viewing the messages that display on the phone. After you press Submit, the message “Pending” appears under the LSC option. The phone generates the public and private key pair and displays the information on the phone. When the phone successfully completes the process, the phone displays a successful message. If the phone displays a failure message, you entered the wrong authentication string or did not enable the phone for upgrade.

You can stop the process by choosing Stop at any time.

- Step 6** Verify that the certificate was installed on the phone. From the Settings menu on the phone screen, choose Model Information and then press the Select soft key to display the Model Information.
- Step 7** Press the navigation button to scroll to LSC. The value for this item indicates whether LSC is Installed or Not Installed
- 

## What to Do Next

- When you have more than one Cisco Unified CME router in your network, you must configure a CTL provider on each Cisco Unified CME router that is not running the CTL client. To configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running, see the [“Configuring the CTL Provider” section on page 462](#).
- If the CA is a third-party CA or if the Cisco IOS CA is on a Cisco IOS router external to the Cisco Unified CME router, you must configure a registration authority (RA) to issue certificates to phones. For information, see [“Configuring the Registration Authority” section on page 465](#)
- If the specified authentication mode for the CAPF session is MIC, the MIC’s issuer certificate must be imported into a PKI trustpoint. For information, see the [“Manually Importing the MIC Root Certificate” section on page 469](#).
- To configure Media Encryption, see the [“Configuring Media Encryption \(SRTP\) in Cisco Unified CME” section on page 472](#).

## Manually Importing the MIC Root Certificate

The MIC root certificate must be present in the Cisco Unified CME router to allow Cisco Unified CME to authenticate the MIC that is presented to it. To manually import the MIC root certificate on the Cisco Unified CME router, perform the following steps for each type of phone that requires a MIC for authentication.

### Prerequisites

One of the following must be true before you perform this task:

- The **device-security-mode** command was configured using the **none** keyword. For information, see the [“Configuring Telephony-Service Security Parameters” section on page 448](#).
- MIC is the specified authentication mode for phone authentication during a CAPF session.
- A phone’s MIC, rather than an LSC, is to be used to establish the TLS session for SCCP signaling.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**

3. **crypto pki trustpoint** *name*
4. **revocation-check none**
5. **enrollment terminal**
6. **exit**
7. **crypto pki authenticate** *name*
8. Download the four MIC root files, cut and paste the appropriate text for the certificate. Accept the certificates.
9. **exit**

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>• Enter your password if prompted.</li> </ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>crypto pki trustpoint</b> <i>name</i>  <b>Example:</b> Router(config)# crypto pki trustpoint sanjose1	Declares the CA that your router should use and enters ca-trustpoint configuration mode. <ul style="list-style-type: none"> <li>• <i>name</i>—Already-configured label for the CA.</li> </ul>
Step 4	<b>revocation-check none</b>  <b>Example:</b> Router(ca-trustpoint)# revocation-check none	Specifies that revocation check is not performed and the certificate is always accepted.
Step 5	<b>enrollment terminal</b>  <b>Example:</b> Router(ca-trustpoint)# enrollment terminal	Specifies manual (copy-and-paste) certificate enrollment.
Step 6	<b>exit</b>  <b>Example:</b> Router(ca-trustpoint)# exit	Exits ca-trustpoint configuration mode.
Step 7	<b>crypto pki authenticate</b> <i>name</i>  <b>Example:</b> Router(config)# crypto pki authenticate sanjose1	Authenticates the CA by getting the certificate from the CA. <ul style="list-style-type: none"> <li>• <i>name</i>—Already-configured label for the CA.</li> </ul>
Step 8	Download the four MIC root certificate files and copy and paste the appropriate text for each certificate.	

Command or Action	Purpose
a. Click on the link to the certificate:	The certificates are available at the following links: <ul style="list-style-type: none"> <li>• CAP-RTP-001: <a href="http://www.cisco.com/security/pki/certs/CAP-RTP-001.cer">http://www.cisco.com/security/pki/certs/CAP-RTP-001.cer</a></li> <li>• CAP-RTP-002: <a href="http://www.cisco.com/security/pki/certs/CAP-RTP-002.cer">http://www.cisco.com/security/pki/certs/CAP-RTP-002.cer</a></li> <li>• CMCA: <a href="http://www.cisco.com/security/pki/certs/cmca.cer">http://www.cisco.com/security/pki/certs/cmca.cer</a></li> <li>• CiscoRootCA2048: <a href="http://www.cisco.com/security/pki/certs/crca2048.cer">http://www.cisco.com/security/pki/certs/crca2048.cer</a></li> </ul>
b. When the “downloading certificate” dialog window opens, select the option to “view” the certificate. Do not install the certificate.	
c. Select the “detail” tab on top.	
d. Click “Export” on the bottom and save the certificate into a file.	
e. Open the file with WordPad.	
f. Cut and paste the text between “-----BEGIN CERTIFICATE-----” and “-----END CERTIFICATE-----” into the IOS console.	
g. When prompted, press Enter, and type <b>quit</b> .	Press Enter after pasting the certificate, and type <b>quit</b> on a line by itself.
h. Enter <b>y</b> to accept the certificate.	The system responds to the pasted certificate text by providing the MD5 and SHA1 fingerprints, and asks whether you accept the certificate.  Enter <b>y</b> to accept the certificate or <b>n</b> to reject it.
i. Repeat steps a. through h. for each certificate.	
<b>Step 9</b> <code>exit</code>	Returns to privileged EXEC mode.
<b>Example:</b> <code>Router(config)# exit</code>	

## What to Do Next

- When you have more than one Cisco Unified CME router in your network, you must configure a CTL provider on each Cisco Unified CME router that is not running the CTL client. To configure a CTL provider on each Cisco Unified CME router on which the CTL client is not running, see the “[Configuring the CTL Provider](#)” section on page 462.
- If the CA is a third-party CA or if the Cisco IOS CA is on a Cisco IOS router external to the Cisco Unified CME router, you must configure a registration authority (RA) to issue certificates to phones. For information, see “[Configuring the Registration Authority](#)” section on page 465

- If the specified authentication mode for the CAPF session is authentication-string, you must enter an authentication string on each phone that is receiving an updated LSC. For information, see the [“Entering the Authentication String on the Phone” section on page 468](#).
- To configure Media Encryption, see the [“Configuring Media Encryption \(SRTP\) in Cisco Unified CME” section on page 472](#).

## Configuring Media Encryption (SRTP) in Cisco Unified CME

To configure the network for secure calls between Cisco Unified CME systems across an H.323 trunk, perform the following steps on the Cisco Unified CME router.

### Prerequisites

- Cisco Unified CME 4.2 or a later version.
- To make secure H.323 calls, telephony-service security parameters must be configured. See the [“Configuring Telephony-Service Security Parameters” section on page 448](#).
- Compatible Cisco IOS Release on the Cisco VG224 Analog Phone Gateway. For information, see the [Cisco Unified CME and Cisco IOS Release Compatibility Matrix](#).

### Restrictions

- Secure three-way software conference is not supported. A secure call beginning with SRTP will always fall back to nonsecure Real-Time Transport Protocol (RTP) when it is joined to a conference.
- If a party drops from a three-party conference, the call between the remaining two parties returns to secure if the two parties are SRTP-capable local Skinny Client Control Protocol (SCCP) endpoints to a single Cisco Unified CME and the conference creator is one of the remaining parties. If either of the two remaining parties are only RTP-capable, the call remains nonsecure. If the two remaining parties are connected through FXS, PSTN, or VoIP, the call remains nonsecure.
- Calls to Cisco Unity Express are not secure.
- Music on Hold (MOH) is not secure.
- Video calls are not secure.
- Modem relay and T.3 fax relay calls are not secure.
- Media flow-around is not supported for call transfer and call forward.
- Conversion between inband tone and RFC 2833 DTMF is not supported. RFC 2833 DTMF handling is supported when encryption keys are sent to secure DSP farm devices but is not supported for codec passthrough.
- Secure Cisco Unified CME does not support SIP trunks; only H.323 trunks are supported.
- Media Encryption (SRTP) supports secure supplementary services in both H.450 and nonH.450 Cisco Unified CME networks. A secure Cisco Unified CME network should be either H.450 or nonH.450, not a hybrid.
- Secure calls are supported in the default session application only.

### SUMMARY STEPS

1. **enable**

2. **configure terminal**
3. **voice service voip**
4. **supplementary-service media-renegotiate**
5. **srtp fallback**
6. **h323**
7. **emptycapability**
8. **exit**

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>• Enter your password if prompted.</li> </ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>voice service voip</b>  <b>Example:</b> Router(config)# voice service voip	Enters voice-service configuration mode. <ul style="list-style-type: none"> <li>• The <b>voip</b> keyword specifies VoIP encapsulation.</li> </ul>
Step 4	<b>supplementary-service media-renegotiate</b>  <b>Example:</b> Router(conf-voi-serv)# supplementary-service media-renegotiate	Enables midcall renegotiation of SRTP cryptographic keys.
Step 5	<b>srtp fallback</b>  <b>Example:</b> Router(conf-voi-serv)# srtp fallback	Globally enables secure calls using SRTP for media encryption and authentication and enables SRTP-to-RTP fallback to support for supplementary services such as ringback tone and MOH. <ul style="list-style-type: none"> <li>• Skip this step if you are going to configure fallback on individual dial peers.</li> <li>• This command can also be configured in dial-peer configuration mode. This command in dial-peer configuration command takes precedence over this command in voice service voip configuration mode.</li> </ul>
Step 6	<b>h323</b>  <b>Example:</b> Router(conf-voi-serv)# h323	Enters H.323 voice-service configuration mode.

	Command or Action	Purpose
Step 7	<b>emptycapability</b>  <b>Example:</b> Router(conf-serv-h323)# emptycapability	Eliminates the need for identical codec capabilities for all dial peers in the rotary group.
Step 8	<b>exit</b>  <b>Example:</b> Router(conf-serv-h323)# exit	Exits H.323 voice-service configuration mode.

## What to Do Next

You have completed the required task for configuring Media Encryption (SRTP) on Cisco Unified CME. You can now perform the following optional tasks:

- [Configuring Cisco Unified CME SRTP Fallback for H.323 Dial Peers, page 474](#) (optional)
- [Configuring Cisco Unity for Secure Cisco Unified CME Operation, page 476](#) (optional)

## Configuring Cisco Unified CME SRTP Fallback for H.323 Dial Peers

To configure SRTP fallback for an individual dial peer, perform the following steps on the Cisco Unified CME router.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **voice class codec** *tag*
4. **codec preference** *value codec-type*
5. **exit**
6. **dial-peer voice** *tag voip*
7. **srtp fallback**
8. **voice-class codec** *tag*
9. **exit**



## DETAILED STEPS

	Command or Action	Purpose
Step 1	<p><b>enable</b></p> <p><b>Example:</b> Router&gt; enable</p>	<p>Enables privileged EXEC mode.</p> <ul style="list-style-type: none"> <li>Enter your password if prompted.</li> </ul>
Step 2	<p><b>configure terminal</b></p> <p><b>Example:</b> Router# configure terminal</p>	<p>Enters global configuration mode.</p>
Step 3	<p><b>voice class codec tag</b></p> <p><b>Example:</b> Router(config)# voice class codec 1</p>	<p>Enters voice-class configuration mode and assigns an identification tag number for a codec voice class.</p>
Step 4	<p><b>codec preference value codec-type</b></p> <p><b>Example:</b> Router(config-voice-class)# codec preference 1 g711alaw</p>	<p>Specifies a list of preferred codecs to use on a dial peer.</p> <ul style="list-style-type: none"> <li>Repeat this step to build a list of preferred codecs.</li> <li>Use the same preference order for the codec list on both Cisco Unified CMEs on either side of the H.323 trunk.</li> </ul>
Step 5	<p><b>exit</b></p> <p><b>Example:</b> Router(config-voice-class)# exit</p>	<p>Exits voice-class configuration mode.</p>
Step 6	<p><b>dial-peer voice tag voip</b></p> <p><b>Example:</b> Router(config)# dial-peer voice 101 voip</p>	<p>Enters dial peer voice configuration mode.</p>
Step 7	<p><b>srtplib fallback</b></p> <p><b>Example:</b> Router(config-dial-peer)# srtplib fallback</p>	<p>Enables secure calls that use SRTP for media encryption and authentication and specifies fallback capability.</p> <ul style="list-style-type: none"> <li>Using the <b>no srtplib</b> command disables SRTP and causes the dial peer to fall back to RTP mode.</li> <li><b>fallback</b>—Enables fallback to nonsecure mode (RTP) on an individual dial peer. The <b>no srtplib fallback</b> command disables fallback and disables SRTP.</li> <li>This command can also be configured in voice service voip configuration mode. This command in dial-peer configuration command takes precedence over this command in voice service voip configuration mode.</li> </ul>

	Command or Action	Purpose
Step 8	<pre>voice-class codec tag</pre> <p><b>Example:</b> Router(config-dial-peer)# voice-class codec 1 </p>	Assigns a previously configured codec selection preference list (codec voice class) to a Voice over IP (VoIP) dial peer. <ul style="list-style-type: none"> <li>The <i>tag</i> argument in this step is the same as the <i>tag</i> in Step 3.</li> </ul>
Step 9	<pre>exit</pre> <p><b>Example:</b> Router(config-dial-peer)# exit </p>	Exits dial-peer voice configuration mode.

## Configuring Cisco Unity for Secure Cisco Unified CME Operation

This section contains the following tasks:

- [Prerequisites, page 476](#)
- [Configuring Integration Between Cisco Unified CME and Cisco Unity, page 476](#)
- [Importing the Cisco Unity Root Certificate to Cisco Unified CME, page 477](#)
- [Configuring Cisco Unity Ports for Secure Registration, page 478](#)
- [Verifying that Cisco Unity are Registering Securely, page 479](#)

### Prerequisites

- Cisco Unity 4.2 or later version.

### Configuring Integration Between Cisco Unified CME and Cisco Unity

To change the settings for the integration between Cisco Unified CME and Cisco Unity, perform the following steps on the Cisco Unity server:

- 
- Step 1** If Cisco Unity Telephony Integration Manager (UTIM) is not already open, on the Cisco Unity server, from the Windows Start menu, choose **Programs > Cisco Unity > Manage Integrations**. The UTIM window appears.
  - Step 2** In the left pane, double-click **Cisco Unity Server**. The existing integrations appear.
  - Step 3** Click **Cisco Unified Communications Manager** integration.
  - Step 4** In the right pane, click the cluster for the integration.
  - Step 5** Click the **Servers** tab.
  - Step 6** In the Cisco Unified Communications Manager Cluster Security Mode field, click the applicable setting.
  - Step 7** If you clicked **Non-secure**, click **Save** and skip the remaining steps in this procedure.  
If you clicked **Authenticated** or **Encrypted**, the Security tab and the Add TFTP Server dialog box appear. In the Add TFTP Server dialog box, in the IP Address or Host Name field, enter the IP address (or DNS name) of the primary TFTP server for the Cisco Unified Communications Manager cluster and click **OK**.
  - Step 8** If there are more TFTP servers that Cisco Unity will use to download the Cisco Unified Communications Manager certificates, click **Add**. The Add TFTP Server dialog box appears.

- Step 9** In the IP Address or Host Name field, enter the IP address (or DNS name) of the secondary TFTP server for the Cisco Unified Communications Manager cluster, and click **OK**.
- Step 10** Click **Save**.
- Cisco Unity creates the voice messaging port device certificates, exports the Cisco Unity server root certificate, and displays the Export Cisco Unity Root Certificate dialog box.
- Step 11** Note the file name of the exported Cisco Unity server root certificate and click **OK**.
- Step 12** On the Cisco Unity server, navigate to the CommServer\SkinnyCerts directory.
- Step 13** Locate the Cisco Unity server root certificate file that you exported in [Step 11](#).
- Step 14** Right-click the file and click **Rename**.
- Step 15** Change the file extension from .0 to .pem. For example, change the filename “12345.0” to “12345.pem” for the exported Cisco Unity server root certificate file.
- Step 16** Copy this file to a PC from which you can access the Cisco Unified CME router.
- 

## Importing the Cisco Unity Root Certificate to Cisco Unified CME

To import the Cisco Unity root certificate to Cisco Unified CME, perform the following steps on the Cisco Unified CME router:

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **crypto pki trustpoint** *name*
4. **revocation-check none**
5. **enrollment terminal**
6. **exit**
7. **crypto pki authenticate** *trustpoint-label*
8. Open the root certificate file that you copied from the Cisco Unity Server in [Step 16](#).
9. You will be prompted to enter the CA certificate. Cut and paste the entire contents of the base 64 encoded certificate between “BEGIN CERTIFICATE” and “END CERTIFICATE” at the command line. Press **Enter**, and type “quit.” The router prompts you to accept the certificate. Enter “yes” to accept the certificate.

## DETAILED STEPS

	Command or Action	Purpose
Step 1	<code>enable</code>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"><li>Enter your password if prompted.</li></ul>
Step 2	<code>configure terminal</code>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<code>crypto pki trustpoint name</code>  <b>Example:</b> Router(config)# crypto pki trustpoint PEM	Declares the trustpoint that your RA mode certificate server should use and enters ca-trustpoint configuration mode. <ul style="list-style-type: none"><li><i>label</i>—Name for the trustpoint and RA.</li></ul>
Step 4	<code>revocation-check none</code>  <b>Example:</b> Router(ca-trustpoint)# revocation-check none	(Optional) Specifies that certificate checking is not required.
Step 5	<code>enrollment terminal</code>  <b>Example:</b> Router(ca-trustpoint)# enrollment terminal	Specifies manual cut-and-paste certificate enrollment.
Step 6	<code>exit</code>  <b>Example:</b> Router(ca-trustpoint)# exit	Exits ca-trustpoint configuration mode.
Step 7	<code>crypto pki authenticate trustpoint-label</code>  <b>Example:</b> Router(config)# crypto pki authenticate pem	Retrieves the CA certificate and authenticates it. Checks the certificate fingerprint if prompted. <ul style="list-style-type: none"><li><i>trustpoint-label</i>—Already-configured name for the trustpoint and RA. See <a href="#">Step 3</a>.</li></ul>
Step 8	At the prompt, enter the CA certificate. Cut and paste the entire contents of the base 64 encoded certificate between “BEGIN CERTIFICATE” and “END CERTIFICATE” at the command line. Press <b>Enter</b> , and type “quit.” The router prompts you to accept the certificate. Enter “yes” to accept the certificate.	Completes the copying of the Cisco Unity root certificate to the Cisco Unified CME router.

## Configuring Cisco Unity Ports for Secure Registration

To configure Cisco Unity ports for registration in secure mode, perform the following steps:

- 
- Step 1** Choose the Cisco voice-mail port that you want to update.
- Step 2** From the Device Security Mode drop-down list, choose **Encrypted**.

**Step 3** Click **Update**.**Verifying that Cisco Unity are Registering Securely**

Use the **show sccp connections** command to verify that Cisco Unity ports are registered securely with Cisco Unified CME.

**show sccp connection: Example**

In the following example, the secure value of the type field shows that the connections are secure.

```
Router# show sccp connections

sess_id   conn_id   stype           mode           codec   ripaddr       rport sport
-----
16777222  16777409  secure-xcode  sendrecv      g729b   10.3.56.120   16772 19534
16777222  16777393  secure-xcode  sendrecv      g711u   10.3.56.50    17030 18464

Total number of active session(s) 1, and connection(s) 2
```

## Configuration Examples for Security

This section contains the following examples:

**Phone Authentication**

- [Cisco IOS CA: Example, page 479](#)
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**Media Encryption**

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### Cisco IOS CA: Example

```
crypto pki server iosca
  grant auto
  database url flash:
!
crypto pki trustpoint iosca
  revocation-check none
  rsakeypair iosca
!
crypto pki certificate chain iosca
  certificate ca 01
    308201F9 30820162 ...
```

## Manually Importing MIC Root Certificate on the Cisco Unified CME Router: Example

The following example shows three certificates imported to the router (7970, 7960, PEM).

```
Router(config)# crypto pki trustpoint 7970
Router(ca-trustpoint)# revocation-check none
Router(ca-trustpoint)# enrollment terminal
Router(ca-trustpoint)# exit
Router(config)# crypto pki authenticate 7970
```

Enter the base 64 encoded CA certificate.

End with a blank line or the word "quit" on a line by itself

```
MIIDqDCCApCgAwIBAgIQNT+yS9cPFKNGwfOprHJWdTANBgkqhkiG9w0BAQUFADAu
MRyYwFAYDVQQKEw1DaXNjbyBTeXN0ZW1zMRQwEgYDVQQDEwtdQVAtUlRQLTAwMjAe
Fw0wMzEwMTAyMDE4NDIaFw0yMzEwMTAyMDIzMDZdaMC4xZjAUBGNVBAoTDUNpc2Nv
IFN5c3R1bXMxZDAsBgNVBAMTC0NBUC1SVFAtMDAyMlIBIDANBgkqhkiG9w0BAQEF
AAOCAQ0AMIIBCACQAEAxZlBk19w/2NZVvvpjCPrpW1cCY7V1q91hzI85RZZdnQ
2M4CufgIzNa3zYxGJIAYeFfrcRCnMB3f5A+x7xNiEuzE87UPvK+7S80uWCY0Uht1
AVVf5NQgZ3YDN0Nxm5MmONb8lT86F55EzyVac0XGne77TSIbIdejrTgYQXGP2MJx
Qhg+ZQ1GFDRzbHfM84Duv2Msez+l+SqmQ080kIckqE9Nr3/XCSj1hXZNNVg8D+mv
Hth2P6KZqAKXAAStGRLSZX3jNbS8tveJ3Gi5+s9+F6KKK2PD0iDwHcRKkcUhb7g
1I++U/5nswjUDIAPH715Ds2rn9ehkMGipGLF8kpuCwIBA6OBwzCBwDALBgNVHQ8E
BAMCAYYwDwYDVR0TAQH/BAUwAwEB/zAdBgNVHQ4EFgQUUpIr4ojuLgmKTn5wLFal
mrTUm5YwbwYDVR0FBGgwZjBkoGKgYIYtaHR0cDovL2NhcC1ydHAAtMDAyL0N1cnRF
bnJvbGwvQ0FLVJUUC0wMDIuY3Jshi9maWxlOi8vFjYXAtcnRwLTAwM1xZXXJ0
RW5yb2xsXENBUC1SVFAtMDAyLmNybDAQBgkrBgEAAyI3FQEEAwIBADANBgkqhkiG
9w0BAQUFAAOCAQEAVoM78TaOthqj7sVL/5u5VChlyvU168f0piJLNWip2vDRihm
E+DlXdWMS5JaquTuaSd/m/xzxpCRJm4ZRRwPq6VeaiiQGkjFuZEe5jSKiSAK7eHg
tup4HP/ZfKSwPA40DlSGSYsKNMm30mVOCQUMH021PkS/eEQ9sIw6QS7uuHN4y4CJ
NPnRbFRlw06hnStCZhtGpKEHnY213QOy3h/EWhbnp0MZ+hdr20FujSI6G1+L391
aRjed708f2fYoz9wnEpZbtn2Kzse3uhU1Ygq1D1x9yuPq388C18HWdmCj4OVTXux
V6Y47H1yv/GJM8FvdgvK1ExbGTFnlHpPiaG9tQ==
```

**quit**

Certificate has the following attributes:

```
Fingerprint MD5: F7E150EA 5E6E3AC5 615FC696 66415C9F
Fingerprint SHA1: 1BE2B503 DC72EE28 0C0F6B18 798236D8 D3B18BE6
% Do you accept this certificate? [yes/no]: y
Trustpoint CA certificate accepted.
% Certificate successfully imported
Router(config)# crypto pki trustpoint 7960
Router(ca-trustpoint)# revocation-check none
Router(ca-trustpoint)# enrollment terminal
Router(ca-trustpoint)# exit
Router(config)# crypto pki authenticate 7960
```

Enter the base 64 encoded CA certificate.

End with a blank line or the word "quit" on a line by itself

```
MIICKDCCAZGgAwIBAgIC8wEwDQYJKoZIhvcNAQEFBQAwQDELMAkGA1UEBhMCVVMx
GjAYBgNVBAoTEUNpc2NvIFN5c3R1bXMgSW5jMRUwEwYDVQQDEwtdQVAtUlRQLTAw
MjAeFw0wMzEwMTAyMDE4NDIaFw0yMzEwMTAyMDIzMDZdaMC4xZjAUBGNVBAoTDUNpc2Nv
IFN5c3R1bXMxZDAsBgNVBAMTC0NBUC1SVFAtMDAyMlIBIDANBgkqhkiG9w0BAQEF
AAOCAQ0AMIIBCACQAEAxZlBk19w/2NZVvvpjCPrpW1cCY7V1q91hzI85RZZdnQ
2M4CufgIzNa3zYxGJIAYeFfrcRCnMB3f5A+x7xNiEuzE87UPvK+7S80uWCY0Uht1
AVVf5NQgZ3YDN0Nxm5MmONb8lT86F55EzyVac0XGne77TSIbIdejrTgYQXGP2MJx
Qhg+ZQ1GFDRzbHfM84Duv2Msez+l+SqmQ080kIckqE9Nr3/XCSj1hXZNNVg8D+mv
Hth2P6KZqAKXAAStGRLSZX3jNbS8tveJ3Gi5+s9+F6KKK2PD0iDwHcRKkcUhb7g
1I++U/5nswjUDIAPH715Ds2rn9ehkMGipGLF8kpuCwIBA6OBwzCBwDALBgNVHQ8E
BAMCAYYwDwYDVR0TAQH/BAUwAwEB/zAdBgNVHQ4EFgQUUpIr4ojuLgmKTn5wLFal
mrTUm5YwbwYDVR0FBGgwZjBkoGKgYIYtaHR0cDovL2NhcC1ydHAAtMDAyL0N1cnRF
bnJvbGwvQ0FLVJUUC0wMDIuY3Jshi9maWxlOi8vFjYXAtcnRwLTAwM1xZXXJ0
RW5yb2xsXENBUC1SVFAtMDAyLmNybDAQBgkrBgEAAyI3FQEEAwIBADANBgkqhkiG
9w0BAQUFAAOCAQEAVoM78TaOthqj7sVL/5u5VChlyvU168f0piJLNWip2vDRihm
E+DlXdWMS5JaquTuaSd/m/xzxpCRJm4ZRRwPq6VeaiiQGkjFuZEe5jSKiSAK7eHg
tup4HP/ZfKSwPA40DlSGSYsKNMm30mVOCQUMH021PkS/eEQ9sIw6QS7uuHN4y4CJ
NPnRbFRlw06hnStCZhtGpKEHnY213QOy3h/EWhbnp0MZ+hdr20FujSI6G1+L391
aRjed708f2fYoz9wnEpZbtn2Kzse3uhU1Ygq1D1x9yuPq388C18HWdmCj4OVTXux
V6Y47H1yv/GJM8FvdgvK1ExbGTFnlHpPiaG9tQ==
```

**quit**

```
Certificate has the following attributes:
Fingerprint MD5: 4B9636DF 0F3BA6B7 5F54BE72 24762DBC
Fingerprint SHA1: A9917775 F86BB37A 5C130ED2 3E528BB8 286E8C2D
% Do you accept this certificate? [yes/no]: y
Trustpoint CA certificate accepted.
% Certificate successfully imported
```

```
Router(config)# crypto pki trustpoint PEM
Router(ca-trustpoint)# revocation-check none
Router(ca-trustpoint)# enrollment terminal
Router(ca-trustpoint)# exit
Router(config)# crypto pki authenticate PEM
```

```
Enter the base 64 encoded CA certificate.
End with a blank line or the word "quit" on a line by itself
MIIDqDCCApCgAwIBAgIQdhL5YBU9b590QiAgMrcjVjANBgkqhkiG9w0BAQUFADAU
MRyWfAYDVQQKEw1DaXNjbYBTeXN0ZW1zMRQwEgYDVQQDEw1DQVAtU1RQLTAwMTAe
Fw0wMzAyMDYyMzI3MTNaFw0yMzAyMDYyMzI3MzIzRmMzRmMzRmMzRmMzRmMzRm
IFN5c3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3Rl
AAOCAQ0AMIIBCAKCAQEArFW77Rjem4cJ/7yPLVCauDohwZZ/3qf0sJaWlLeAzBlq
Rj2lFlSiJ0ddkDtFEe09VKmBOJsvx6xJlWJiuBwUMDhTRbsuJz+npkaGBXPOXJmN
Vd54qlpc/hQDFWlbrIFkCcYhHws7vwmPsLuyLk2L2cP0UXxYghSsx8H4vGqdPFQ
NnYy7aKJ43SvDFt4zn37n8jrvlRuz0x3mdbcBEdHbA825Yo7a8sk12tshMJ/YdMm
vny0pmDNZXmeHjqEgVO3UFUn6GVC0+K1y1dUU1qpYJNYtqLkqj7wgccGjsHdHr3a
U+bw1uLgSGsQnxMWeMaWo8+6hMxw1ANPweufgZMaywIBA60BwzCBwDALBgNVHQ8E
BAMCAYYwDwYDVR0TAQH/BAUwAwEB/zAdBgNVHQ4EFgQU6Rexgscfz6ypG270qSac
cK4FoJowbwYDVR0fBGgwZjBkoGKgYIYtaHR0cDovL2NhcnRlbnRlc3RlbnRlc3Rl
bnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3RlbnRlc3Rl
RW5yb2xsXENBUC1SVFAtMDAxLmNybDAQBgkrBgEeAYI3FQEEAwIBADANBgkqhkiG
9w0BAQUFAAOCAQEAAq2T96/YMMtw2Dw4QX+F1+g1XSrUCrNyx7vtFaRDHyB+kobw
dwkpoHfKzFTyYpJELzV1r+kMRoyuZ7oIqqccEroMDnmeApc+BRGbDJqS1Zzk40A
c6Ea7fm53nQRlCSPmUVLjDBzKYDNbnEjizptaIC5fgB/S9S6C1q0YpTZFn5tjUjy
WXzeYSXPrxb0UH7IQJlogpONAAUKLoPaZU7tVDSH3hD4+VjmLyysaLÜhksGFrrN
phzZrsVilK17qpqCPl1KLGAS4fSbkruq3r/6S/SpXS6/gAoljBKixP7ZW2PxcGU
1aU9cURLP095NDOFN3jBk3Sips7cVidcogowPQ==
quit
```

```
Certificate has the following attributes:
Fingerprint MD5: 233C8E33 8632EA4E 76D79FEB FFB061C6
Fingerprint SHA1: F7B40B94 5831D2AB 447AB8F2 25990732 227631BE
% Do you accept this certificate? [yes/no]: y
Trustpoint CA certificate accepted.
% Certificate successfully imported
```

Use the **show crypto pki trustpoint status** command to show that enrollment has succeeded and that five CA certificates were granted. The five certificates include the three certificates just entered and the CA server certificate and the router certificate.

```
Router# show crypto pki trustpoint status

Trustpoint 7970:
Issuing CA certificate configured:
Subject Name:
cn=CAP-RTP-002,o=Cisco Systems
Fingerprint MD5: F7E150EA 5E6E3AC5 615FC696 66415C9F
Fingerprint SHA1: 1BE2B503 DC72EE28 0C0F6B18 798236D8 D3B18BE6
State:
Keys generated ..... Yes (General Purpose)
Issuing CA authenticated ..... Yes
Certificate request(s) .... None
Trustpoint 7960:
Issuing CA certificate configured:
Subject Name:
```

```

cn=CAPF-508A3754,o=Cisco Systems Inc,c=US
Fingerprint MD5: 6BAE18C2 0BCE391E DAE2FE4C 5810F576
Fingerprint SHA1: B7735A2E 3A5C274F C311D7F1 3BE89942 355102DE
State:
Keys generated ..... Yes (General Purpose)
Issuing CA authenticated ..... Yes
Certificate request(s) ..... None
Trustpoint PEM:
Issuing CA certificate configured:
Subject Name:
cn=CAP-RTP-001,o=Cisco Systems
Fingerprint MD5: 233C8E33 8632EA4E 76D79FEB FFB061C6
Fingerprint SHA1: F7B40B94 5831D2AB 447AB8F2 25990732 227631BE
State:
Keys generated ..... Yes (General Purpose)
Issuing CA authenticated ..... Yes
Certificate request(s) ..... None
Trustpoint srstcaserver:
Issuing CA certificate configured:
Subject Name:
cn=srstcaserver
Fingerprint MD5: 6AF5B084 79C93F2B 76CC8FE6 8781AF5E
Fingerprint SHA1: 47D30503 38FF1524 711448B4 9763FAF6 3A8E7DCF
State:
Keys generated ..... Yes (General Purpose)
Issuing CA authenticated ..... Yes
Certificate request(s) ..... None

Trustpoint srstca:
Issuing CA certificate configured:
Subject Name:
cn=srstcaserver
Fingerprint MD5: 6AF5B084 79C93F2B 76CC8FE6 8781AF5E
Fingerprint SHA1: 47D30503 38FF1524 711448B4 9763FAF6 3A8E7DCF
Router General Purpose certificate configured:
Subject Name:
serialNumber=F3246544+hostname=c2611XM-sSRST.cisco.com
Fingerprint: 35471295 1C907EC1 45B347BC 7A9C4B86
State:
Keys generated ..... Yes (General Purpose)
Issuing CA authenticated ..... Yes
Certificate request(s) ..... Yes

```

## Telephony-Service Security Parameters: Example

The following example shows Cisco Unified CME security parameters.

```

telephony-service
 device-security-mode authenticated
 secure-signaling trustpoint cme-sccp
 tftp-server-credentials trustpoint cme-tftp
 load-cfg-file slot0:Ringlist.xml alias Ringlist.xml sign create

ephone 24
 device-security-mode authenticated
 capf-auth-str 2734
 cert-oper upgrade auth-mode auth-string

```

## CTL Client Running on Cisco Unified CME Router: Example



```
ctl-client
server capf 10.1.1.1 trustpoint cmeserver
server cme 10.1.1.1 trustpoint cmeserver
server tftp 10.1.1.1 trustpoint cmeserver
sast1 trustpoint cmeserver
sast2 trustpoint sast2CTL Client Running on Another Router: Example
ctl-client
server cme 10.1.1.100 trustpoint cmeserver
server cme 10.1.1.1 username cisco password 1 0822455D0A16544541
sast1 trustpoint cmeserver
sast2 trustpoint sast1CAPF Server: Example
!
ip dhcp pool cme-pool
network 10.1.1.0 255.255.255.0
option 150 ip 10.1.1.1
default-router 10.1.1.1
!
capf-server
port 3804
auth-mode null-string
cert-enroll-trustpoint iosra password 1 00071A1507545A545C
trustpoint-label cmeserver
source-addr 10.1.1.1
!
crypto pki server iosra
grant auto
mode ra
database url slot0:
!
crypto pki trustpoint cmeserver
enrollment url http://10.1.1.100:80
serial-number
revocation-check none
rsakeypair cmeserver
!
crypto pki trustpoint sast2
enrollment url http://10.1.1.100:80
serial-number
revocation-check none
rsakeypair sast2
!
```

```

!
crypto pki trustpoint iosra
  enrollment url http://10.1.1.200:80
  revocation-check none
  rsakeypair iosra
!
!
crypto pki certificate chain cmeserver
  certificate 1B
    30820207 30820170 A0030201 0202011B 300D0609 2A864886 F70D0101 04050030
    ....
  quit
  certificate ca 01
    3082026B 308201D4 A0030201 02020101 300D0609 2A864886 F70D0101 04050030
    ...
  quit
crypto pki certificate chain sast2
  certificate 1C
    30820207 30820170 A0030201 0202011C 300D0609 2A864886 F70D0101 04050030
    ....
  quit
  certificate ca 01
    3082026B 308201D4 A0030201 02020101 300D0609 2A864886 F70D0101 04050030
    .....
  quit
crypto pki certificate chain capf-tp
crypto pki certificate chain iosra
  certificate 04
    30820201 3082016A A0030201 02020104 300D0609 2A864886 F70D0101 04050030
    .....
  certificate ca 01
    308201F9 30820162 A0030201 02020101 300D0609 2A864886 F70D0101 04050030
    ....
  quit
!
!
credentials
  ctl-service admin cisco secret 1 094F471A1A0A464058
  ip source-address 10.1.1.1 port 2444
  trustpoint cmeserver
!
!
telephony-service
  no auto-reg-ephone
  load 7960-7940 P00307010200
  load 7914 S00104000100
  load 7941GE TERM41.7-0-0-129DEV
  load 7970 TERM70.7-0-0-77DEV
  max-ephones 20
  max-dn 10
  ip source-address 10.1.1.1 port 2000 secondary 10.1.1.100
  secure-signaling trustpoint cmeserver
  cnf-file location flash:
  cnf-file perphone
  dialplan-pattern 1 2... extension-length 4
  max-conferences 8 gain -6
  transfer-pattern ....
  tftp-server-credentials trustpoint cmeserver
  server-security-mode secure
  device-security-mode encrypted
  load-cfg-file slot0:Ringlist.xml alias Ringlist.xml sign
  load-cfg-file slot0:P00307010200.bin alias P00307010200.bin
  load-cfg-file slot0:P00307010200.loads alias P00307010200.loads
  load-cfg-file slot0:P00307010200.sb2 alias P00307010200.sb2

```

```
load-cfg-file slot0:P00307010200.sbn alias P00307010200.sbn
load-cfg-file slot0:cnu41.2-7-4-116dev.sbn alias cnu41.2-7-4-116dev.sbn
load-cfg-file slot0:Jar41.2-9-0-101dev.sbn alias Jar41.2-9-0-101dev.sbn
load-cfg-file slot0:CVM41.2-0-0-96dev.sbn alias CVM41.2-0-0-96dev.sbn
load-cfg-file slot0:TERM41.DEFAULT.loads alias TERM41.DEFAULT.loads
load-cfg-file slot0:TERM70.DEFAULT.loads alias TERM70.DEFAULT.loads
load-cfg-file slot0:Jar70.2-9-0-54dev.sbn alias Jar70.2-9-0-54dev.sbn
load-cfg-file slot0:cnu70.2-7-4-58dev.sbn alias cnu70.2-7-4-58dev.sbn
load-cfg-file slot0:CVM70.2-0-0-49dev.sbn alias CVM70.2-0-0-49dev.sbn
load-cfg-file slot0:DistinctiveRingList.xml alias DistinctiveRingList.xml sign
load-cfg-file slot0:Piano1.raw alias Piano1.raw sign
load-cfg-file slot0:S00104000100.sbn alias S00104000100.sbn
create cnf-files version-stamp 7960 Aug 13 2005 12:39:24
!
!
ephone 1
device-security-mode encrypted
cert-oper upgrade auth-mode null-string
mac-address 000C.CE3A.817C
type 7960 addon 1 7914
button 1:2 8:8
!
!
ephone 2
device-security-mode encrypted
capf-auth-str 2476
cert-oper upgrade auth-mode null-string
mac-address 0011.2111.6BDD
type 7970
button 1:1
!
!
ephone 3
device-security-mode encrypted
capf-auth-str 5425
cert-oper upgrade auth-mode null-string
mac-address 000D.299D.50DF
type 7970
button 1:3
!
!
ephone 4
device-security-mode encrypted
capf-auth-str 7176
cert-oper upgrade auth-mode null-string
mac-address 000E.D7B1.0DAC
type 7960
button 1:4
!
!
ephone 5
device-security-mode encrypted
mac-address 000F.9048.5077
type 7960
button 1:5
!
!
ephone 6
device-security-mode encrypted
mac-address 0013.C352.E7F1
type 7941GE
button 1:6
!
```

## Secure Cisco Unified CME: Example

```

Router# show running-config

Building configuration...

Current configuration : 12735 bytes
!
! No configuration change since last restart
!
version 12.4
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
service internal
!
hostname Router
!
boot-start-marker
boot-end-marker
!
card type e1 1 1
logging queue-limit 10000
logging buffered 9999999 debugging
logging rate-limit 10000
no logging console
!
aaa new-model
!
!
aaa accounting connection h323 start-stop group radius
!
aaa session-id common
!
resource policy
!
clock timezone IST 5
no network-clock-participate slot 1
!
!
ip cef
!
!
isdn switch-type primary-net5
!
voice-card 0
no dspfarm
!
voice-card 1
no dspfarm
!
!
ctl-client
server capf 10.13.32.11 trustpoint mytrustpoint1
server tftp 10.13.32.11 trustpoint mytrustpoint1
server cme 10.13.32.11 trustpoint mytrustpoint1
sast1 trustpoint mytrustpoint1
sast2 trustpoint sast2
!
capf-server
port 3084
auth-mode null-string
cert-enroll-trustpoint iosra password 1 mypassword

```

```

trustpoint-label mytrustpoint1
source-addr 10.13.32.11
phone-key-size 512
!
voice call debug full-guid
!
voice service voip
srtp fallback
allow-connections h323 to h323
no supplementary-service h450.2
no supplementary-service h450.3
no supplementary-service h450.7
supplementary-service media-renegotiate
h323
emptycapability
ras rrq ttl 4000
!
!
voice class codec 2
codec preference 1 g711alaw
codec preference 2 g711ulaw
!
voice class codec 3
codec preference 1 g729r8
codec preference 8 g711alaw
codec preference 9 g711ulaw
!
voice class codec 1
codec preference 1 g729r8
codec preference 2 g728
codec preference 3 g723ar63
codec preference 4 g711ulaw
!
!
voice iec syslog
voice statistics type iec
voice statistics time-range since-reset
!
!
!
crypto pki server myra
database level complete
grant auto
lifetime certificate 1800
!
crypto pki trustpoint myra
enrollment url http://10.13.32.11:80
revocation-check none
rsa-keypair iosra
!
crypto pki trustpoint mytrustpoint1
enrollment url http://10.13.32.11:80
revocation-check none
rsa-keypair mytrustpoint1
!
crypto pki trustpoint sast2
enrollment url http://10.13.32.11:80
revocation-check none
rsa-keypair sast2
!
!
crypto pki certificate chain myra
certificate ca 01
308201F9 30820162 A0030201 02020101 300D0609 2A864886 F70D0101 04050030

```

```

10310E30 0C060355 04031305 696F7372 61301E17 0D303630 37303730 35343031
375A170D 30393037 30363035 34303137 5A301031 0E300C06 03550403 1305696F
73726130 819F300D 06092A86 4886F70D 01010105 0003818D 00308189 02818100
D8CE29F9 C9FDB1DD 0E1517E3 6CB4AAF7 52B83DE2 1C017ACA DFC4AF42 F9D10D08
E74BF95B 29378902 B49E32C4 85907384 84CAE4B2 7759BB84 8AB1F578 580793C4
B11A2DBE B2ED02CC DA0C3824 A5FCC377 18CE87EA C0C297BA BE54530F E62247D8
1483CD14 9FD89EFE 05DFBB37 E03FD3F8 B2B1C0B8 A1931BCC B1174A9E 6566F8F5
02030100 01A36330 61300F06 03551D13 0101FF04 05300301 01FF300E 0603551D
0F0101FF 04040302 0186301F 0603551D 23041830 168014B7 16F6FD67 29666C90
D0C62515 E14265A9 EB256230 1D060355 1D0E0416 0414B716 F6FD6729 666C90D0
C62515E1 4265A9EB 2562300D 06092A86 4886F70D 01010405 00038181 002B7F41
64535A66 D20D888E 661B9584 5E3A28DF 4E5A95B9 97E57CAE B07A7C38 7F3B60EE
75C7E5DE 6DF19B06 5F755FB5 190BABFC EF272CEF 865FE01B 1CE80F98 F320A569
CAFFA5D9 3DB3E7D8 8A86C66C F227FF81 6C4449F2 AF8015D9 8129C909 81AFDC01
180B61E8 85E19873 96DB3AE3 E6B70726 9BF93521 CA2FA906 99194ECA 8F
quit
crypto pki certificate chain mytrustpoint1
certificate 02
308201AB 30820114 A0030201 02020102 300D0609 2A864886 F70D0101 04050030
10310E30 0C060355 04031305 696F7372 61301E17 0D303630 37303730 35343233
385A170D 30393037 30363035 34303137 5A301A31 18301606 092A8648 86F70D01
09021609 32383531 2D434D45 32305C30 0D06092A 864886F7 0D010101 0500034B
00304802 4100B3ED A902646C 3851B7F6 CF94887F 0EC437E3 3B6FEDB2 2B4B45A6
3611C243 5A0759EA 1E8D96D1 60ABE028 ED6A3F2A E95DCE45 BE0921AF 82E53E57
17CC12F0 C1270203 010001A3 4F304D30 0B060355 1D0F0404 030205A0 301F0603
551D2304 18301680 14B716F6 FD672966 6C90D0C6 2515E142 65A9EB25 62301D06
03551D0E 04160414 4EE1943C EA817A9E 7010D5B8 0467E9B0 6BA76746 300D0609
2A864886 F70D0101 04050003 81810003 564A6DA1 868B2669 7C096F9A 41173CFC
E49246EE C645E30B A0753E3B E1A265D1 6EA5A829 F10CD0E8 3F2E3AD4 39D8DFE8
83525F2B D19F5E15 F27D6262 62852D1F 43629B68 86D91B5F 7B2E2C25 3BD2CCC3
00EF4028 714339B2 6A7E0B2F 131D2D9E 0BE08853 5CCAE47C 4F74953C 19305A20
B2C97808 D6E01351 48366421 A1D407
quit
certificate ca 01
308201F9 30820162 A0030201 02020101 300D0609 2A864886 F70D0101 04050030
10310E30 0C060355 04031305 696F7372 61301E17 0D303630 37303730 35343031
375A170D 30393037 30363035 34303137 5A301031 0E300C06 03550403 1305696F
73726130 819F300D 06092A86 4886F70D 01010105 0003818D 00308189 02818100
D8CE29F9 C9FDB1DD 0E1517E3 6CB4AAF7 52B83DE2 1C017ACA DFC4AF42 F9D10D08
E74BF95B 29378902 B49E32C4 85907384 84CAE4B2 7759BB84 8AB1F578 580793C4
B11A2DBE B2ED02CC DA0C3824 A5FCC377 18CE87EA C0C297BA BE54530F E62247D8
1483CD14 9FD89EFE 05DFBB37 E03FD3F8 B2B1C0B8 A1931BCC B1174A9E 6566F8F5
02030100 01A36330 61300F06 03551D13 0101FF04 05300301 01FF300E 0603551D
0F0101FF 04040302 0186301F 0603551D 23041830 168014B7 16F6FD67 29666C90
D0C62515 E14265A9 EB256230 1D060355 1D0E0416 0414B716 F6FD6729 666C90D0
C62515E1 4265A9EB 2562300D 06092A86 4886F70D 01010405 00038181 002B7F41
64535A66 D20D888E 661B9584 5E3A28DF 4E5A95B9 97E57CAE B07A7C38 7F3B60EE
75C7E5DE 6DF19B06 5F755FB5 190BABFC EF272CEF 865FE01B 1CE80F98 F320A569
CAFFA5D9 3DB3E7D8 8A86C66C F227FF81 6C4449F2 AF8015D9 8129C909 81AFDC01
180B61E8 85E19873 96DB3AE3 E6B70726 9BF93521 CA2FA906 99194ECA 8F
quit
crypto pki certificate chain sast2
certificate 03
308201AB 30820114 A0030201 02020103 300D0609 2A864886 F70D0101 04050030
10310E30 0C060355 04031305 696F7372 61301E17 0D303630 37303730 35343331
375A170D 30393037 30363035 34303137 5A301A31 18301606 092A8648 86F70D01
09021609 32383531 2D434D45 32305C30 0D06092A 864886F7 0D010101 0500034B
00304802 4100C703 840B11A7 81FCE5AE A14FE593 5114D3C2 5473F488 B8FB4CC5
41EFAFA3A D99381D8 21AE6AA9 BA83A84E 9DF3E8C6 54978787 5EF6CC35 C334D55E
A3051372 17D30203 010001A3 4F304D30 0B060355 1D0F0404 030205A0 301F0603
551D2304 18301680 14B716F6 FD672966 6C90D0C6 2515E142 65A9EB25 62301D06
03551D0E 04160414 EB2146B4 EE24AA61 8B5D2F8D 2AD3B786 CBADC8F2 300D0609
2A864886 F70D0101 04050003 81810057 BA0053E9 8FD54B25 72D85A4C CAB47F26
8316F494 E94DFFB9 8E9D065C 9748465C F54719CA C7724F50 67FBCAFF BC332109

```

```

DC2FB93D 5AD86583 EDC3E648 39274CE8 D4A5F002 5F21ED3C 6D524AB7 7F5B1876
51867027 9BD2FFED 06984558 C903064E 5552015F 289BA9BB 308D327A DFE0A3B9
78CF2B02 2DD4C208 80CDC0A8 43A26A
quit
certificate ca 01
308201F9 30820162 A0030201 02020101 300D0609 2A864886 F70D0101 04050030
10310E30 0C060355 04031305 696F7372 61301E17 0D303630 37303730 35343031
375A170D 30393037 30363035 34303137 5A301031 0E300C06 03550403 1305696F
73726130 819F300D 06092A86 4886F70D 01010105 0003818D 00308189 02818100
D8CE29F9 C9FDB1DD 0E1517E3 6CB4AAF7 52B83DE2 1C017ACA DFC4AF42 F9D10D08
E74BF95B 29378902 B49E32C4 85907384 84CAE4B2 7759BB84 8AB1F578 580793C4
B11A2DBE B2ED02CC DA0C3824 A5FCC377 18CE87EA C0C297BA BE54530F E62247D8
1483CD14 9FD89EFE 05DFBB37 E03FD3F8 B2B1C0B8 A1931BCC B1174A9E 6566F8F5
02030100 01A36330 61300F06 03551D13 0101FF04 05300301 01FF300E 0603551D
0F0101FF 04040302 0186301F 0603551D 23041830 168014B7 16F6FD67 29666C90
D0C62515 E14265A9 EB256230 1D060355 1D0E0416 0414B716 F6FD6729 666C90D0
C62515E1 4265A9EB 2562300D 06092A86 4886F70D 01010405 00038181 002B7F41
64535A66 D20D888E 661B9584 5E3A28DF 4E5A95B9 97E57CAE B07A7C38 7F3B60EE
75C7E5DE 6DF19B06 5F755FB5 190BABFC EF272CEF 865FE01B 1CE80F98 F320A569
CAFFA5D9 3DB3E7D8 8A86C66C F227FF81 6C4449F2 AF8015D9 8129C909 81AFDC01
180B61E8 85E19873 96DB3AE3 E6B70726 9BF93521 CA2FA906 99194ECA 8F
quit
!
!
username admin password 0 mypassword2
username cisco password 0 mypassword2
!
!
controller E1 1/0
  pri-group timeslots 1-31
!
controller E1 1/1
  pri-group timeslots 1-31
gw-accounting aaa
!
!
!
!
!
interface GigabitEthernet0/0
  ip address 10.13.32.11 255.255.255.0
  duplex auto
  speed auto
  fair-queue 64 256 32
  h323-gateway voip interface
  h323-gateway voip id GK1 ipaddr 10.13.32.13 1719
  h323-gateway voip id GK2 ipaddr 10.13.32.16 1719
  h323-gateway voip h323-id 2851-CiscoUnifiedCME
  h323-gateway voip tech-prefix 1#
  ip rsvp bandwidth 1000 100
!
interface GigabitEthernet0/1
  no ip address
  shutdown
  duplex auto
  speed auto
!
interface Serial1/0:15
  no ip address
  encapsulation hdlc
  isdn switch-type primary-net5
  isdn protocol-emulate network
  isdn incoming-voice voice
  no cdp enable

```

```

!
interface Serial1/1:15
  no ip address
  encapsulation hdlc
  isdn switch-type primary-net5
  isdn protocol-emulate network
  isdn incoming-voice voice
  no cdp enable
!
ip route 0.0.0.0 0.0.0.0 10.13.32.1
!
!
ip http server
ip http authentication local
no ip http secure-server
ip http path flash:
!
!
!
!
!
tftp-server flash:music-on-hold.au
tftp-server flash:TERM70.DEFAULT.loads
tftp-server flash:TERM71.DEFAULT.loads
tftp-server flash:P00308000300.bin
tftp-server flash:P00308000300.loads
tftp-server flash:P00308000300.sb2
tftp-server flash:P00308000300.sbn
tftp-server flash:SCCP70.8-0-3S.loads
tftp-server flash:cvm70sccp.8-0-2-25.sbn
tftp-server flash:apps70.1-1-2-26.sbn
tftp-server flash:dsp70.1-1-2-26.sbn
tftp-server flash:cnu70.3-1-2-26.sbn
tftp-server flash:jar70sccp.8-0-2-25.sbn
radius-server host 10.13.32.241 auth-port 1645 acct-port 1646
radius-server timeout 40
radius-server deadtime 2
radius-server key cisco
radius-server vsa send accounting
!
control-plane
!
no call rsvp-sync
!
!
voice-port 1/0/0
!
voice-port 1/0/1
!
voice-port 1/0:15
!
voice-port 1/1:15
!
!
!
!
!
dial-peer voice 1 voip
  destination-pattern .....
  voice-class codec 2
  session target ras
  incoming called-number 9362....
  dtmf-relay h245-alphanumeric

```



```
    req-qos controlled-load audio
  !
dial-peer voice 2 pots
  destination-pattern 93621101
  !
dial-peer voice 3 pots
  destination-pattern 93621102
  !
dial-peer voice 10 voip
  destination-pattern 2668....
  voice-class codec 1
  session target ipv4:10.13.46.200
  !
dial-peer voice 101 voip
  shutdown
  destination-pattern 5694....
  voice-class codec 1
  session target ipv4:10.13.32.10
  incoming called-number 9362....
  !
dial-peer voice 102 voip
  shutdown
  destination-pattern 2558....
  voice-class codec 1
  session target ipv4:10.13.32.12
  incoming called-number 9362....
  !
dial-peer voice 103 voip
  shutdown
  destination-pattern 9845....
  voice-class codec 1
  session target ipv4:10.13.32.14
  incoming called-number 9362....
  !
dial-peer voice 104 voip
  shutdown
  destination-pattern 9844....
  voice-class codec 1
  session target ipv4:10.13.32.15
  incoming called-number 9362....
  !
dial-peer voice 201 pots
  destination-pattern 93625...
  no digit-strip
  direct-inward-dial
  port 1/0:15
  !
dial-peer voice 202 pots
  destination-pattern 93625...
  no digit-strip
  direct-inward-dial
  port 1/1:15
  !
  !
gateway
  timer receive-rtcp 1200
  !
  !
  !
telephony-service
  load 7960-7940 P00308000300
  max-ephones 4
  max-dn 4
  ip source-address 10.13.32.11 port 2000
```

```

auto assign 1 to 4
secure-signaling trustpoint mytrustpoint1
cnf-file location flash:
cnf-file perphone
voicemail 25589000
max-conferences 4 gain -6
call-forward pattern .T
moh flash:music-on-hold.au
web admin system name admin password mypassword2
dn-webedit
time-webedit
transfer-system full-consult
transfer-pattern .....
tftp-server-credentials trustpoint mytrustpoint1
server-security-mode secure
device-security-mode encrypted
create cnf-files version-stamp 7960 Oct 25 2006 07:19:39
!
!
ephone-dn 1
number 93621000
name 2851-PH1
call-forward noan 25581101 timeout 10
!
!
ephone-dn 2
number 93621001
name 2851-PH2
call-forward noan 98441000 timeout 10
!
!
ephone-dn 3
number 93621002
name 2851-PH3
!
!
ephone-dn 4
number 93621003
name 2851-PH4
!
!
ephone 1
no multicast-moh
device-security-mode encrypted
mac-address 0012.4302.A7CC
type 7970
button 1:1
!
!
!
ephone 2
no multicast-moh
device-security-mode encrypted
mac-address 0017.94CA.9CCD
type 7960
button 1:2
!
!
!
ephone 3
no multicast-moh
device-security-mode encrypted
mac-address 0017.94CA.9833
type 7960

```

```
    button 1:3
    !
    !
    !
    ephone 4
    no multicast-moh
    device-security-mode none
    mac-address 0017.94CA.A141
    type 7960
    button 1:4
    !
    !
    !
    line con 0
    logging synchronous level all limit 20480000
    line aux 0
    line vty 0 4
    !
    scheduler allocate 20000 1000
    ntp clock-period 17179791
    ntp server 10.13.32.12
    !
    webvpn context Default_context
    ssl authenticate verify all
    !
    no inservice
    !
    !
    end
```

## Where to Go Next

### PKI Management

Cisco IOS public key infrastructure (PKI) provides certificate management to support security protocols such as IP Security (IPsec), secure shell (SSH), and secure socket layer (SSL). For more information, see the following documents:

- [“Part 5: Implementing and Managing a PKI”](#) in the *Cisco IOS Security Configuration Guide*.
- *Cisco IOS Security Command Reference*.

### Cisco VG224 Analog Phone Gateway

- To configure secure endpoints on the Cisco VG224 Analog Phone Gateway, see the [“Configuring Secure Signalling and Media Encryption on the Cisco VG224”](#) section of the *Supplementary Services Features for FXS Ports on Cisco IOS Voice Gateways Configuration Guide, Release 12.4T*.

## Additional References

The following sections provide references related to Cisco Unified CME features.

### Related Documents

Related Topic	Document Title
Cisco Unified CME configuration	<ul style="list-style-type: none"> <li>• <a href="#">Cisco Unified CME Command Reference</a></li> <li>• <a href="#">Cisco Unified CME Documentation Roadmap</a></li> </ul>
Cisco IOS commands	<ul style="list-style-type: none"> <li>• <a href="#">Cisco IOS Voice Command Reference</a></li> <li>• <a href="#">Cisco IOS Software Releases 12.4T Command References</a></li> </ul>
Cisco IOS configuration	<ul style="list-style-type: none"> <li>• <a href="#">Cisco IOS Voice Configuration Library</a></li> <li>• <a href="#">Cisco IOS Software Releases 12.4T Configuration Guides</a></li> </ul>
Cisco VG224 Analog Phone Gateway	<ul style="list-style-type: none"> <li>• <a href="#">Supplementary Services Features for FXS Ports on Cisco IOS Voice Gateways Configuration Guide, Release 12.4</a></li> <li>• <a href="#">Cisco VG224 Voice Gateway Software Configuration Guide</a></li> </ul>
Phone documentation for Cisco Unified CME	<ul style="list-style-type: none"> <li>• <a href="#">User Documentation for Cisco Unified IP Phones</a></li> </ul>

### Technical Assistance

Description	Link
<p>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.</p> <p>To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.</p> <p>Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</p>	<a href="http://www.cisco.com/techsupport">http://www.cisco.com/techsupport</a>

# Feature Information for Security

Table 29 lists the features in this module and enhancements to the features by version.

To determine the correct Cisco IOS release to support a specific Cisco Unified CME version, see the *Cisco Unified CME and Cisco IOS Software Version Compatibility Matrix* at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucme/requirements/guide/33matrix.htm](http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/requirements/guide/33matrix.htm).

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which Cisco IOS software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.



**Note**

Table 29 lists the Cisco Unified CME version that introduced support for a given feature. Unless noted otherwise, subsequent versions of Cisco Unified CME software also support that feature.

**Table 29**      **Feature Information for Security**

Feature Name	Cisco Unified CME Version	Feature Information
Media Encryption (SRTP) on Cisco Unified CME	4.2	Media encryption on Cisco Unified CME was introduced.
Phone Authentication	4.0	Phone authentication for Cisco Unified CME phones was introduced.

